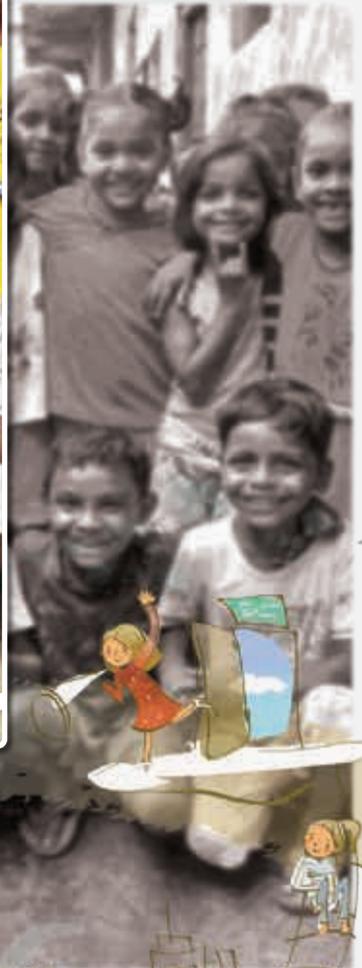


HOPE KOLKATA FOUNDATION

HOPE

A WORLD WHERE IT SHOULD NEVER HURT TO BE A CHILD



ANNUAL REPORT 2021-2022



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All names have been changed in "Success Story" to maintain confidentiality.

From the Founder Director, The Hope Foundation



Dear Friends of HOPE,

Firstly, I would like to thank you all for your incredible generosity and support, which has helped HOPE to grow into the organisation it is today. We continue to provide permanent and sustainable pathways out of poverty through education, healthcare, protection, livelihood skill training, and emergency response in a holistic approach. This would not be possible without your continuous support, and I am sincerely grateful to you.

The last few years have been difficult for us due to COVID. India went through a crisis in April and May 2021, as the COVID cases surged. There weren't enough hospital beds or life-saving supplies. Another cyclone hit West Bengal in 2021, which devastated village communities. We had to deal with one crisis after another. Our supporters responded to our call, which helped us to save and rebuild lives, and we are forever grateful.

We are now seeing the light at the end of the tunnel. Our projects are back to the full mode of operation, and the children are back to school and enjoying playing sports and other activities once again. It is with great joy that we can meet others, hold events, and we especially look forward to welcoming our supporters, donors, school students and volunteers to Kolkata once again.

To our staff, volunteers, students, teachers, patrons, board members and donors from Ireland, the UK, the USA, India, Germany and all over the world who have stood by us during the past year, your generosity never fails to astound us, and you are the reason we can keep HOPE alive.

Our mission to work towards a "world where it should never hurt to be a child" is at the heart of our work. HOPE is a source of light to thousands of children and their communities, enabling and empowering them to build a brighter future for themselves and their future generations. We hope you continue to support our work and vision, and look forward to engaging with you, our supporters, again next year.

A handwritten signature in blue ink, appearing to read 'Maureen Forrest'.

Maureen Forrest, Honorary Director, The Hope Foundation



From the Secretary's Desk

Dear All,

I am happy to share Hope Kolkata Foundation's Annual Report for the financial year of 2021-2022. HOPE's work focus remains child protection, education, and health and life skills. However special focus is given on treatment of Covid-19 patients in HOPE Hospital and temporary satellite health facility and relief distribution to the people impacted and affected by lockdown and cyclone Yaas.

Although due to lockdown there were disruption in the workflow in an interval, HOPE has successfully started its collaboration with Karl Kübel Stiftung für Kind und Familie and German Ministry for Economic Cooperation and Development (BMZ) in the field of school education with Samagra Shiksha Mission, Government of West Bengal. We are also extremely grateful to collaborate with Azim Premji Foundation for our 4 Residential Child Care Centres. This association is an honour in itself.

I would like to take the opportunity to thank the Founder Director of The Hope Foundation Maureen Forrest, for her continuous support to Hope Kolkata Foundation from its inception. Without The Hope Foundation's support it would not been possible to reach this height.

I am also thankful to all our corporate and individual donors, supporters, staff members of The Hope Foundation and Hope Kolkata Foundation, volunteers, interns, service providers and the government departments who play a major role in successful execution of our projects.



Sachidananda Das

Sachidananda Das, Secretary, Hope Kolkata Foundation



From the President's Desk

"Alone, we can do so little, together, we can do so much" said, Hellen Keller.

In the year gone by- 2021-22, for the Hope Kolkata Foundation these words of advice couldn't have been more appropriate!

Coming out of the pandemic, multiple lockdowns and disruptions, the team at Hope Kolkata Foundation took teamwork to a different level altogether.

Our Mission of providing holistic care and development for the underprivileged and marginalised children and the Community and the protection of their rights by ensuring the basic rights to education and health has remains unchanged. What has

changed, post Covid, is the zeal to do more, do better and do differently amongst the team members at HKF. That has been most comforting and filled me with a lot of hope...for the future.

I take this opportunity to thank The Hope Foundation, Ireland for their unstinted support and guidance. My grateful acknowledgement of the CSR support from so many leading Corporates in India as well as the Individual Donors and supporters who have been a strong partner in our march forward. The support of the regulatory and government agencies has helped the Foundation execute the projects in a timely manner.

The challenges of the future are manifold - Helping strategies, if indeed they are to be ultimately helpful, demands careful examination of long-term implication. This is an ongoing process of self-evaluation that we undertake at HKF.

I congratulate all my colleagues and fellow members of the Governing Body for their heartfelt support, guidance and suggestions!

Joy Kar

Joy Kar, President, Hope Kolkata Foundation

About Us

The Hope Kolkata Foundation aims- with the help of partner organisations- to restore basic rights for vulnerable children living in extreme poverty in Kolkata, Howrah and rural West Bengal, so that they can get a quality life with dignity.

Our Vision

'A world where it should never hurt to be a child.'

Our Mission

Providing holistic care and development of underprivileged, marginalised children / people. Protecting their human rights and ensuring their basic rights to education and health.

Our Objectives

- Ensuring the rights of the children and quality of life for the vulnerable sections of society.
- Empowering women through social and economic development
- Supporting local institutions that work for underprivileged children and families by providing technical assistance and capacity building support
- Promoting sustainable change in the communities by providing sustainable solutions tackling the root causes of poverty
- Sensitizing the local government to issues surrounding the health, education and protection needs of impoverished communities and developing effective relationships between local communities and impoverished communities and developing effective relationships between local communities and government agencies at different levels



Our Core Values

- We celebrate the potential of all children and believe in a rights based approach to development
- We are committed to social justice
- We believe in being accountable and transparent to all donors and sponsors.
- We are committed to empowerment as a tool to break the cycle of deprivation

Hope Kolkata Foundation (HKF) is committed to providing sustainable development for the underprivileged and vulnerable populations with special focus on children, and people living in difficult circumstances. We act as a facilitator through community development – providing education, vocational training, health awareness and service, shelter, nutrition counselling, recreation, rescue and rehabilitation, capacity building, fundraising, repatriation awareness on rights, emergency relief, socio-economic, cultural and spiritual development regardless of race, sex, religion or politics to achieve goals. We are committed to the holistic care and development of all of these and other groups of people. The four programmatic approaches the organisation caters to are- Protection, Education, Health care and skill based training programmes for becoming independent.



PROTECTION PROGRAMME



Protection Programme

Child Protection Programme of Hope Kolkata Foundation have two important components; Residential Care Centres and Outreach Protection Programme.

The Protection Program provides care in a holistic manner, primarily focusing on the wellbeing of vulnerable children; give them the different rights of education, protection and healthcare systems.

Outreach Protection Programme ensures capacity building of community members to provide safety net for children 24X7 within the community.

Residential Child Care Centres

The Residential Child Care Centres run by the Hope Kolkata Foundation, strive to provide much needed care to abandoned children, runaways, orphans, victims of trafficking, street and slum children who are vulnerable and at risk. Altogether 7 Residential Child Care Centres and 1 Mother and Residential Child Care Centre have been operated by the Hope Kolkata Foundation in Kolkata to protect the rights of children in need of care and protection.

Each Residential Child Care Centre of HKF is a specialised “Shelter Home” serving specific objective for the children as per their age and any other developmental needs. In HOPE’s Residential Child Care Centres children are being referred and sent by the Child Welfare Committee ONLY. All the units of HKF have been registered, identified for providing temporary care under the Section 41 of Juvenile Justice (Care and Protection) Act 2015.

HOPE believes that it is vital to recognize the central importance of family unity to child well-being and development and to actively explore reintegration with a child’s family of origin as the first priority to pursue. Thus Families and Children are being kept at the centre of all Reintegration support efforts.



Pushpa Basu, Senior Programme Manager, Operations, Residential Child Care Centres: Our organization started in 1999. That’s when I, Geeta and a few other members came together to initiate this noble work. My journey

throughout has been enriching; learning, unlearning and relearning. I have given my heart, soul and body to serving children. While we lost our beloved Geeta in the difficult

times, we are still carrying with us her teachings and unconditional love for the children. We aim to restore the childhood to the children and with this motto in my heart I would keep serving the children till my last breath.

What we do in our Residential Child Care Centres

- Holistic care and protection in a home-like environment filled with love and care, with all possible access to their overall physical, psychological growth and development.
- Enrolment and Retention in Formal and Special Education with auxiliary support of Private Tutors and Special Educators for special need children
- Nutritious meals and supplementary diet as and where need with the consultation of In House Doctor
- Periodic Health check-up and Treatment
- Counselling support for children, Families and staff who are their care givers
- Recreational and cultural activities including dance music, drawing/painting, violin, karate and swimming, sports activities like football and rowing
- Celebrations of birthdays and special events for children
- Awareness on child rights and life skills trainings, Government entitlements and schemes and encourage families and children to get linked with the same
- Create livelihood skills for employment through trainings and Career Counselling support
- Support for Families to enhance their socio-economic status for successful Restoration of the children in Families
- Create safety net in the community to prevent separation of the children from their families
- Children from poor families are given support through outreach sponsorship programmes



Best Practices during covid-19 pandemic

- The Residential Child Care Centres of HKF has been equipped with laptops, computers and tabs for ensuring **100%** attendance of children in online schools using the caregivers mobile phones, and the computer room.
- Frequent Interactions between the girls and staff to ensure all time support system for children and encourage them to share their thoughts, feelings and emotions.
- A new staff roster for residential and non-residential staff has been introduced to ensure full time care and support for the children as well as for staff.
- The non-residential staff adhered to all health related protocols as directed by the Government and Health Department.
- The daily routine and meal charts for children were revised with more curricular, recreation and life skill activities and trainings, to use the lockdown days as an opportunity to explore and learn new skills and knowledge. Children have learnt new skills and acquire knowledge and joy through dancing, art, music, gardening, yoga, meditation, non-fire cooking etc. The girls made various craft products, and participated in dance, music and drawing.
- The in-house medical officer and health coordinator were in communication as per need. The health of the girls was regularly monitored over the phone or through video calls. The doctor visited the girls as needed. Temperature, oxygen, and pulse rate were monitored and documented. In case of any symptoms of COVID **19**, our internal physician was called upon to follow further steps
- The entire premises of Residential Child Care Centres, especially the dormitories, were kept clean and hygienic. Weekly sanitization has been ensured in all Residential Child Care Centres
- All children were encouraged and supported to take care of themselves, do physical exercise, breathing exercise, yoga/meditation, and get enough. Every morning children attended yoga, meditation and physical exercises in response to stress and anxiety
- A separate room was allocated for new children, as Isolation room with provisions of regular health monitoring
- **110** children above **12** years have been successfully vaccinated



Ashar Alo Girls' Home

76 girls were supported with healthcare, counselling, nutrition, education, life/soft skill training, co-curricular activities, sports and recreational activities for their holistic growth and development. Of these, 30 new girls were placed in Ashar Alo Girls Home by the Child Welfare Committee throughout the year. 30 girls have been united with their families after strengthening the situation in families and improvement in their socio economic improvement.

Till March, 29 girls are staying in Ashar Alo Girls' Home. 3 girls are staying in residential schools. 24 girls are receiving home based education support while they are staying with their families.

Girls after completing their 18 years, have been supported with After Care Support till they become independent and self-reliant.

Achievements

- **54** girls are in formal education and successfully retain in their education.
- **12** girls successfully completed Secondary Board Examination, **2021** and promoted to Class XI
- **7** girls successfully completed Higher Secondary Board examination and promoted to graduation level
- **2** girls successfully completed the tailoring course and acquired certificates.
- **1** girl, enrolled in the Business Executive Accountant Course in George Telegraph
- **21** girls excel in making crafts, handmade stuffs with embroidery work
- **4** girls excel in Advance Excel and MIS one year Diploma Course from Aptech Learning Institution and West Bengal State Council of Technical Education
- Successful networking with **65** stakeholders ensures linkages of **11** in-house girls and **12** parent/guardians with Government schemes and entitlements
- **24** Child Committee meetings were conducted by the girls helped to improve their motivation towards education, participation skill, listening skill, decision making, coping skills etc. and increased their overall achievements.

- **14** Safeguard Committee meetings were conducted to protect Best interests of the children in preparing their individual care plans.
- **2** Home Management Committee meetings have been conducted with Government Officials for successful implications of Individual Care Plans of children

Accessing Government Schemes

- **4** in-house girls were linked with Aadhaar cards
- **1** in-house girl and **1** parent got PAN cards
- **6** in-house girls and **8** parents/guardians were linked with Sastha Sathi Scheme
- Bank accounts were opened for **1** in-house girl and **1** parent



- **1** in-house girl was linked with the Kanyashree scheme
- **2** parents were linked with the E-Shram card
- **1** parent was linked with Pradhan Mantri Awas Yojana
- **1** parent received a ration card

Success Stories

18 years old Reshmi was placed in Ashar Alo girls as an orphan in 2017. She was alone in this world with her two siblings, one of them was only a toddler, and Reshmi had no support or protection in this huge city. She is a studious girl and loves to learn new skills and knowledge. But the sudden death of her parents left her devastated. She could not decide what she should do, pursue her dream or take care of her sister and brother.

She moved to her maternal grandparents and dropped out of school to take care of her siblings and complete the household chores. However, due to the family's poor condition, her grandparents could not care for the three children.

With the help of Child line, the children were produced before the Child Welfare Committee, which issued a protection order to place the children in protection homes. After being placed in Ashar Alo Home, she felt like her new life had begun, and she did not have to leave school. She was provided with nutrition, quarterly health check-ups, counselling and opportunities to learn co-curricular and sports skills to boost her physical and psychological development. She was relieved that her siblings are also in a protected shelter to grow and flourish. In 2021 she completed her Secondary Board Examination with 85%. In the same year, she was restored to her grandparents and maternal aunt as she was 18 years old, and the family's socio-economic condition improved. She is studying in Class XI and has taken the Bio-Science stream in Higher Secondary.

She is supported through home-based education support. Along with her development, her family were also supported to improve their socio-economic condition to ensure a protected and child-friendly environment for Reshmi. She has an Aadhaar card, Birth Certificate and a Bank Account which was done by HOPE. She received a scholarship under the Kannyasree scheme for her education.

Her family received a Swasthya Sathi Card, a tertiary and secondary healthcare scheme. Her grandparents now have an Aadhaar Card, Voter Card and a bank account. Her family was also linked with Pradhan Mantri Awas Yojana, a new housing scheme launched by the Central Government.

Kasba Girls' Home

82 girls were supported by Kasba Girls Home and received care and protection for their holistic growth and development. During the year, 25 girls were placed in Kasba Home with an order from the Child Welfare Committee. 25 girls have newly been placed in Kasba Girls Home with the protective order from the Child Welfare Committee and 15 girls have been restored to their families after successful improvement of socio-economic status of the parents.

Achievements:

- Enrolment in school and Retention has been ensured for **82** girls
- **5** girls passed Madhyamik Examination with more than **60%** in aggregate
- **46** girls are promoted to their next classes
- **9** girls have excelled their skills in computer, beautician course, sewing, photography and housekeeping. **10** girls

have excels their football skills and attending coaching classes at Rabindra Sarobar Football Academy

- **50** girls have learned taekwondo as defensive skills
- **6** Safeguard Committee meetings were conducted for successful implications of Individual Child Care Planning
- Home Management Committee Meetings were conducted **24** Children Committee Meetings were carried out
- Through organising World Environment day, Earth Day, Anti Trafficking Day, Child Protection Day children have taken initiatives to spread awareness among adults
- Successful networking with **52** key stakeholders linked **8** families and **18** children with existing Government schemes and entitlements, like like Aadhar Card, Kannyasree, Swasthya Sathi Card, Savings Bank Account, E-Shram Job Card, Pradhan Mantri Awas Yojna, Food Security Card etc.
- **24** Children Committee Meetings were carried out with active participation of children



Accessing Government Schemes

- **5** girls were enlisted under the Kannashree Scheme
- **2** girls got Aadhar Card
- **3** girls opened a Savings Bank Account
- **2** girls received Ration Cards
- **1** girl received PAN Card
- **2** girls received Tablet from the West Bengal Government under the Education Scheme to attend online classes.
- **5** mothers of home-based children were linked with Lakkhir Bhandar Scheme.

- **1** mother received the 'Swasthya Sathi Card', a health scheme of the West Bengal Government.
- **1** grandmother was linked with a monthly pension scheme, Bardhokya Bhata (Oldage pension)
- **1** mother was linked with E-Shram Card.

Success Stories

Gouri used to live on the streets with her five siblings, stepfather and mother. Instances of abuse, domestic violence, and addiction impacted the children's developmental milestones. They were deprived of education, adequate meals, treatment and other basic requirements. The children were forced to live in an unhygienic space, begging for money from pedestrians and selling incense sticks so that they could feed themselves.

A HOPE social worker presented the case to the Child Welfare Committee, which issued an order to place the girls in Kasba Home. After being placed in Kasba Home, the girls underwent a health check-up and received additional nutrition support to help them gain appropriate age weight. Based on an overall assessment, an individual care plan was prepared. She was provided with counselling which has helped her social and personality development. Gouri also attended many life skills and child rights training which empowered her.

Gouri was enrolled in an age-appropriate class and started attending private tuition classes and special education classes to introduce her to the alphabet and numbers. Gouri was also enrolled in extra curriculum classes such as drawing, dancing and taekwondo. She can dance very well and enjoys taekwondo

This year Gouri was promoted to Class VIII with 78% in her final examination. With constant support, willpower and determination, she overcame her academic challenges and acquired excellent marks in Maths. Apart from her studies, Gouri is an incredible dancer.

She attends Odissi classical and western dance classes. Last year, she appeared for the Odissi classical dance examination and wants to become a dancer in the future.

Ashirbad Boys' Home

Throughout the year 99 boys have been supported in Ashirbad Boys Home. Of these, 31 boys were placed in Ashirbad Boys Home as per the order of the Child Welfare Committee Kolkata; 26 boys receiving home based sponsorship support and continuing their education. 17 boys have successfully been restored to their families after

socio-economic status improvement.

Achievements

- **95** boys enrolled in formal schooling and attend schools on daily basis
- **3** boys are getting vocational training
- **15** boys newly placed in Ashirbad Home were enrolled in school
- **66** boys were successfully promoted to the next class.
- **1** boy successfully passed Higher Secondary Examination from the West Bengal Board of Higher Secondary Education
- After the successful restoration of **1** boy, he was placed in HOPE Café for a six-month training course on food and beverage. He completed the course, got a job, and now earns a salary
- **17** home-based children enrolled in formal school after restoration in the family
- Successfully networking has been established with **43** key stakeholders to linked families and children with existing government schemes and entitlements

Accessing Government Schemes

- **9** boys received their Aadhar card
- **5** boys opened a bank account



- 1 boy was enrolled in a life insurance policy
- 1 child and his family received a national health
- 3 families received a ration card under Food Security Scheme
- 1 family was linked with Indira Gandhi National Pension Scheme
- 4 families were linked with Lakkhir Bhandar Scheme.
- 2 families received Swasthya Sathi
- 2 families enlisted in Jivan Jyoti Yojana
- 11 of these boys have been declared Legally Free for Adoption (LFA); thus, their details were uploaded to the CARINGS Portal (Child Adoption Resource Information and Guidance System)
- The mother of 1 home-based boy received a voter card, and she has a savings bank account
- The mother of 1 home-based boy received an E-Shram Card

Success Stories

Rohit lost his father due to AIDS, and his mother also was detected as HIV positive. Due to the sudden loss of her husband and being detected with such a terminal illness, his mother became psychologically unwell. She was admitted to the hospital for long-term care.

In this situation, Rohit was left alone without any care and support. He was identified by a local Network of Positive People and then placed in HOPE's Bekind Boys Home and later placed in Ashirbad Boys Home for long-term care and protection with a protective order from the Child Welfare Committee.

After Rohit was placed in Ashirbad, his health check-up was done, and he was provided with counselling. Rohit was enrolled in school and improved his learning levels with support from the private teachers. He is now studying in Class IX. His academic performance has significantly improved; he achieved 81% in the last annual exam.

He is learning computer skills, Spoken English, drawing, karate, and dance. He is very good at computers, and his computer teacher always appreciates his effort in this subject. His writing skill has developed, and he is gaining confidence in speaking English. Rohit is learning to draw and dance. He got training in communication skills, life

skills, child rights, and health & hygiene to develop his social behaviour and how to cope in crises.

Bekind Boys' Home

Altogether 34 boys in need of care and protection have been supported under Bekind Boys Home project, of which 23 in-house children are currently staying in Bekind home that ensures Right to Protection & Right to Education. 6 boys are receiving home based education support and retain in formal schooling. 3 boys have successfully restored to their families after socio-economic status improvement of the families through linkages and support services.



Achievements

- Bekind Boys Home received registration under Juvenile Justice (Care and Protection) Act **2021** under section **41** and identified as safe shelter for the boys of **6-18** years in need of care and protection
- **34** boys enrolled in formal education and supported with private tuition for retention in school
- **18** boys have been promoted to the next classes
- **9** boys of above **12** years have been vaccinated as per the rules of West Bengal Government
- **9** boys of above **12** years have been vaccinated as per the rules of West Bengal Govt
- **11** parents have received **2** doses of Covid Vaccine in free of cost after being sensitized during the home visits
- **24** children committee meetings were conducted by the boys to discuss their plans, activities and concerns
- **4** times quarterly health checks up was done by the Medical Officer and all boys found fit and healthy

- **23** boys have improved their co-curricular skills, computer literacy and spoken English skills through attending **101** co-curricular and **146** spoken English classes
- **2** boys enrolled in Bakery classes

Accessing Government Schemes

- **9** boys received their Aadhar card
- **5** boys opened a bank account
- **1** boy was enrolled in a life insurance policy
- **1** child and his family received a national health
- **3** families received a ration card under Food Security Scheme
- **1** family was linked with Indira Gandhi National Pension Scheme
- **4** families were linked with Lakkhir Bhandar Scheme
- **2** families received Swasthya Sathi
- **2** families enlisted in Jivan Jyoti Yojana
- **11** of these boys have been declared Legally Free for Adoption (LFA); thus, their details were uploaded to the CARINGS Portal (Child Adoption Resource Information and Guidance System)
- The mother of **1** home-based boy received a voter card, and she has a savings bank account
- The mother of **1** home-based boy received an E-Shram Card

Success Stories

Niladri lost his mother at a tender age. His father abandoned him and his siblings, and left them with their grandparents. Without parental care and warmth, the children experienced an insecure and unhappy childhood where they were deprived of food.

To secure their childhood, their grandparents produced the children before the Child Welfare Committee. Niladri was placed in Bekind Home, and his sisters were placed in Kasba Girls Home with protective order from the Child Welfare Committee. After being placed in Bekind Home, Niladri has undergone health check-ups, counselling and special education to address his developmental delay.

He was enrolled in school and co-curricular and sports classes. Through regular interaction and care, he understands the importance of maintaining personal hygiene. Niladri always tried to do his best to succeed. He is optimistic about life and is ambitious.

He has an immense interest in dance and art, and always participates in various cultural programs, and enjoys gardening. He has shown improvement in his studies. Currently, Niladri is studying in class V, and he adjusted to online education during lockdown.

He is confident in his work and has developed better communication and presentation skills.

Crisis Intervention Centre for Female

The project supports girls of 6 to 18 years who were living in crisis are reintegrated into the larger community with the Rights of Survival, Development, Protection and Participation with access to Formal Education. 42 girls in need of care and protection were supported through the Crisis Intervention Centre for Girls for their holistic growth and development.

22 new girls were placed in the Crisis Intervention Centre after being referred and with the order from the Child Welfare Committee.

Achievements

- **1** girl with special needs is studying in a Special School and receiving formal education as per their age and intellectual capabilities
- **1** girl successfully completed the Beautician course and another girl has newly enrolled
- School enrolment and retention has been ensured for **33** girls based on their age, last academic achievement, and intelligence level
- **2** girls successfully passed Madhyamik Examination under West Bengal Board of Secondary Education and enrolled in class XI
- **2** girls above **14** years are receiving private tuition support
- **16** children committee meetings were conducted by the girls to discuss their plans, activities and concerns
- **17** girls have learnt taekwondo as self defence mechanisms
- **6** children have been declared legally free for Adoption and have been processed to get adopted

- **1** child with special need has improved her overall physical and psychological wellbeing

Accessing Government Schemes

- **1** girl received Victim Compensation
- **3** girls were linked with Kannayashree Scheme
- Saving bank accounts were opened for **5** girls
- **1** girl was linked with Aikyashree
- **1** girl received a Birth Certificate certified by the Kolkata Cooperation
- **2** girls were linked with Swasthya Sathi Scheme. This scheme was implemented as a medical insurance policy to help people attain proper treatment
- **1** girl linked with a sponsorship scheme
- **1** girl with special needs received disability card in **2020**, his year she started to receive the stipend every month
- **1** girl received Aadhar Card
- **1** parent received a PAN Card
- **2** families were linked with Swasthya Sathi Scheme
- **3** parents were linked with Lakkhir Bhandar Scheme
- **1** girl received a Birth Certificate certified by the Kolkata Cooperation
- **2** girls were linked with Swasthya Sathi Scheme

Success Stories

Sabana was abused by one of her neighbours in her mother's absence. The incident happened when her mother was at work. She was forcibly taken to a nearby temple. Fortunately, Sabana's cry grabbed the attention of local boys, and she was rescued. Her mother lodged a complaint at the local police station, and the man was sent to jail. The police produced Sabana before the Child Welfare Committee, and accordingly, she was placed in the Crisis Intervention Centre in December 2020. After being placed in the Crisis Centre, nutrition, counselling, healthcare and other supports were provided to her. It took time for her to adapt to the home environment. Being detached from her parents and siblings and the trauma she experienced required emotional support. Regular counselling helped her to become emotionally stable. In November 2021,

Sabana was successfully reunited with her family as per the order of the Child Welfare Committee. She restarted her education from a new school, and she is in Class VI. She is staying happily with her family. Need-based educational support is provided to her to continue her education and fulfil her dreams.

Crisis Intervention Centre for Male

The project aims to improve the status of distressed boys in the society. To help the boys in crisis, access formal education and after restoration are reintegrated into the community. **23** new boys were placed in the Crisis Intervention Centre Unit. **48** children boys were supported throughout the year and provided with shelter, education, nutrition and healthcare for their holistic development.

Achievements

- **16** boys have been reunited with their families after improvement in their socio-economic conditions
- **39** boys have been attending formal school
- **12** children committee meetings have been conducted by the children
- **10** boys have improved their skills in Computer literacy, spoken English and conversation, writing, reading ability and greetings
- **10** boys have acquired skills of making handmade crafts and this year they have been making handmade diaries with their paintings and imaginations
- **10** boys have acquired skills of computer literacy, Spoken English and co-curricular skills
- **2** boys have attending Cricket Coaching and acquiring skills
- Successful networking has been established with **39** key stakeholders and **6** boys have been linked with Government schemes and entitlements



Accessing Government Schemes

- 4 boys were linked with Aadhar card
- 1 boy with special needs received a disability certificate and concession card to help him receive government benefits under the disability scheme
- 4 boys were enrolled in a government school and received dry ration and groceries under the Mid-Day Meal scheme
- 3 boys opened a bank account
- 5 boys were enlisted in Swasthya Sathi Scheme
- 5 families received Swasthya Sathi Scheme Card
- 3 families received E-shram cards
- 4 mothers were linked with the Lakkhir Bhandar scheme
- 1 grandmother received a ration card under the food security scheme

Success Stories

Prabir was below 8 years old when he was separated from his family as they travelled to their relatives. He had to spend his entire childhood alone, deprived of his basic requirements, education and other skill-building opportunities. After being placed in Crisis Intervention Centre, Prabir was given opportunities to acquire skills and functional education. As he never had the opportunity to go to school, first, he was enrolled in a private tuition class to bridge the academic gaps. He was also enrolled in various skill-building courses like Spoken English and computer classes. He also attended drawing, dancing, singing and yoga classes and celebrated festivals and important events. He was given training on child rights and emergency services. After several counselling sessions, map tracing and networking with local people, his family was found after 12 years. Several advocacy meetings with Childline and the local Panchayet helped identify the family. A Social Investigation was done for the successful restoration of the child. Currently, Prabir is staying with his family in a village. His father has initiated the process of school admission. He was happy to return to his family after a long time, which seemed like a dream.

Punorjibon Boys' Home

The project assures the Rehabilitation and independent life for de-addicted boys from the streets and railway

platforms of Kolkata and Howrah. Throughout the year 57 boys have been supported, de-addicted and received all possible support for their overall physical and psychological improvement. The boys in Punorjibon Boys Home and have been received educational, recreational, educational, medical, and other possible support for their overall development.

29 boys are staying with their families and receiving home-based support and their retention in education have been ensured



Achievements

- 57 boys from 6 years to 18 years were provided with protection and love, nutrition, healthcare, education, and counselling for their overall development
- 16 new boys were placed in Punarjiban Home. 10 of these boys had a history of substance abuse and completed detoxification treatment
- 23 boys were placed in their families throughout the year. 14 of them received home-based education support from the project. 5 of these boys are above 18 years and are enrolled in Vocational training in food and beverage, commercial painting, handling small businesses etc. 8 boys are enrolled in formal school and 1 boy received functional education
- 9 boys attended football classes
- 5 boys were enrolled in Cricket coaching centre
- 23 boys were reunited with their families. The socio-economic status of the families of 11 boys has improved during the year, 104 advocacy and networking visits were conducted with various government departments and N.G.O.s such as the Child Welfare Committee, Child line, Director of Health Service, police stations, Aadhar Office, schools, banks, Both Foundation, hospitals, Urban

Development Municipal Office, and other organisations to link the children and their families with social security schemes, and restoration and rehabilitation purpose

- Trainings on acquiring and improving life skills have been a constant support for boys to make them independent. Training on Hospitality Management was also organised, and the boys were introduced to the catering service

Accessing Government Schemes

- **7** in-house boys and **1** home-based boy were linked with Aadhar card
- **3** boys opened savings bank account
- **1** boy with special needs underwent an I.Q. assessment
- **1** boy underwent a speech and hearing assessment
- **2** boys received disability certificates to help them get Government benefits under the Disability scheme
- The family of **1** boy received Swasthya Sathi Card
- The family of **1** boy received an E-Shram Card
- **5** families received ration from Childline during the lockdown

Success Stories

Abhay was staying on the streets with his father. His father is a van puller and an alcoholic; his mother left the family. His father went to work every day, and Abhay was left alone, without any food to eat. Abhay started to mix with other children living in the street who were addicted to solvents, and he also began to use solvents. The social workers of HOPE's Child Watch team intervened. During a home visit, it was found out that due to poverty, his father was unable to provide him with nutrition, education and other support, and he was neglected. With an order from the Child Welfare Committee, Abhay was placed in Punarjiban Home.

After being placed in Punarjiban Home, he was enrolled in school, football coaching, dance class, and craft class and was given opportunities to play games, watch T.V., and participate in various activities within Punarjiban. Abhay was provided with psychotherapies, play therapies, and individual and group counselling. After counselling, he decided to study well and improved his school performance and education. The boy leads a happy life and has developed an interest in studies. Now he is studying in class V and attends tuition classes. He participates in various extra-curricular activities

such as drawing and dancing and attends football and cricket coaching.

Mother and Child Care Unit

The Mother and Child Care Unit (MCCU) is a short stay home to provide safe shelter to mothers and their children who were abandoned by their family, and/or experienced domestic violence from their husbands and were compelled to leave their home and take shelter on the streets, pavements and platform of Kolkata. The project aims to address the needs of these destitute women and provide them with a safe shelter until they are empowered and mainstreamed in society. **22** mothers and their **16** children were supported through the Mother and Residential Child Care Centre. They were provided with nutrition, healthcare, education, vocational training and counselling.

Achievements

- **5** mothers were vaccinated after being registered on the Co-Win app using the ID of the Superintendent, as the mothers did not have identity documents
- **18** mothers and their **9** children were newly placed in Mother and Residential Child Care Centre during the year
- **10** mothers and **7** children were restored to their families
- **23** mothers and **11** children received regular health checkups and improved their overall physical health status
- With constant support from the staff, **18** mothers have improved their psychological health status
- **2** mothers have successfully earning after being restored to their families
- **8** safe guard committee meetings were arranged for safety and security of the mothers and children regarding various issues

Accessing Government Schemes

- **1** mother and daughter (HIV positive receiving treatment and other supports for their overall health improvement
- **5** children were referred to the Child Welfare Committee for adoption by their mothers. The children were placed in a Specialised Adoption Agency for adoption
- **1** mother received a disability certificate and disability

card from the Disability Department of West Bengal and the National Institute of Locomotor Disability

Success Stories

Ajmeera, a special need mother of two, was rescued from the streets by the police in May 2019 with her daughter Misha. They were found in a vulnerable situation and were placed in the Mother and Child Care Unit for care and protection. Ajmeera's daughter, Misha, was 6 years old then. Ajmeera was six months pregnant when she was placed in the Mother and Child Care Unit. Accordingly, her prenatal care and check-ups were planned.

Ajmeera gave birth to her son, and the baby was healthy, and immunisation and postnatal care for the mother were ensured. The birth certificate was obtained through networking with the Kolkata Corporation.

Meanwhile, Misha was enrolled in school and started receiving tuition support from the staff of the Mother and Residential Child Care Centre. She was also engaged in various curricular activities, sports and therapy sessions to enhance her growth.

To plan the rehabilitation and restoration of Ajmeera and her two children, networking was done with Childline, Child Welfare Committee, police stations, District Legal Authority Services, Missing Squad of Lalbazar, Kolkata etc., to trace the family.

However, Ajmeera's family could not be identified. However, there were other challenges in the restoration process. Ajmeera was abusive towards her children, and Misha expressed the trauma she experienced earlier during counselling and wanted a new family. Further counselling was provided to the children and Ajmeera.

To plan the rehabilitation of Ajmeera and her children, the Child Welfare Committee was consulted. As the family could not be found, and the children were at risk in the care of their mother, the children were referred to the Child Welfare Committee for adoption.

Counselling was provided to Ajmeera, and she agreed that it was the best for her children. Accordingly, the children were placed in a Child Care Home under the Specialised Adoption Agency. Ajmeera was linked with a health scheme and received a hearing aid.

She also received a Disability Card to access free health check-ups, free travel, and a monthly stipend. Ajmeera was placed in the care of another organisation for long term care and shelter.

After Care Support

"After Care Support" for girls & boys of and above 18 years has been initiated by the Hope Kolkata Foundation to support and prepare girls & boys during the transition from institutional to independent life. The objective of the project is to enable the girls & boys to adapt to society and to encourage them to move away from institution based life through smooth rehabilitation and reintegration. The project aims to cater to the primary needs of shelter, nutrition, medical treatment and care of the girls & boys who are without any social and economic support and require more time to be self-sufficient. Enable them to regain their emotional strength which was hampered due to their unfortunate circumstances. Provide them with legal aid and guidance to enable them to take steps for their readjustment in family/society.

Ashaneer Women's Home

During 2021-2022, 18 girls in the age group of 18-21 years have been supported under the project with shelter, nutrition, education, healthcare, counselling, vocational training and recreational activities.

Achievements

- During the year, **8** girls have been placed in different jobs
- **18** girls have been continuing their education and management studies from recognized Universities and Educational Institutions
- **2** girls are studying in Class XI
- **1** girl are studying in Class XII
- **13** girls are pursuing their Graduation from the recognized Universities in Kolkata
- **1** girl is pursuing Masters (Post Graduation Degree) from the recognized University in Kolkata
- **1** girl is studying Hotel Management from Crystal School of Excellence
- Out of these, **1** girl with special needs is studying in special school and acquire functional and life skills
- **3** girls have been attending computer training from Yuva Kendra; they were enrolled in Certificate Course on Information and Technology Application (basic)
- **1** girl completed **6** months course on Graphic Design

under Pradhan Mantri Vikas Yojna skill development initiative. Currently she has enrolled in advanced Graphic Designing course in Amity Computer Academy

- **1** girl is attending a Beautician course from “Keya Seth Institution”
- **3** girls are attending Phlebotomy Course
- This year **5** girls have been restored and reintegrated into the families/communities

Accessing Government Schemes

- **1** Girl has acquired Pan Card and has received Scheduled Caste Certificate.
- **1** girl received her Swasthya Sathi Card
- **3** girls applied and received their Passport

Success Stories

Pritama lives with her parents, one younger brother and other family members in Haroa, 24pgs (N). Her father was a fisherman. They were not able to provide proper care and protection for Pritama Suddenly one day she ran away from her house and landed at Kolkata. After that she was rescued by Sealdah GRPS and refers her to CHILDLINE for her restoration and further rehabilitation. From CWC she was referred in girls crisis centre and from there she was shifted in Panditya Home and she took admission in school for her study.

When Pritama came first she could not express her feelings & she used to stay alone, introvert, shy, depressed due to several reasons. Even she was not interested to talk about her family. She was not interacting with other children in the protection home. She was mentally upset & did not concentrate or participate in activities.

She has completed her Secondary Board Examination from Auro bindo Balika Vidyalaya for Girls and Higher Secondary Examination from Haltu High School for Girls. In this year Pritama has completed graduation from Asutosh College under Calcutta University. She actively participates in every in-house celebration. She planned and executes the whole decoration of Saraswati Puja. She successfully completed the Beautician course from Lakme Academy. She got a job in UniQ-U Hair and Beauty Salon in Goa and she has been restored to her family and she will shifted to Goa to join her job as a Beautician and her salary will be 17000/per month.

Half Way Home (Boys)

During the year, total 34 boys have received support from this project. Among them, 4 boys have been placed at Half Way Home 3 boys have been transferred from Ashirbad Boys Home and one boy was transferred from CIC (Male) after completion their 18 years old. 5 boys have successfully reintegrated into their family. 2 boys have been placed in a Café for residential on job training purpose. Currently 26 boys are receiving support from this project.

Achievements

- **21** boys have been attending formal education
- **7** boys have successfully passed the class-X Board Examination
- **5** boys have successfully passed the class-XII Board Examination
- **3** boys have been enrolled in Vocational training course and internship. Among them, **2** boys with special need attending vocational training in kitchen and in household activities in an organization; and **1** boy is attending vocational training on mobile repairing
- **1** boy has completed a course in driving license, for pursuing career in driving
- **2** boys have been placed in jobs
- **1** boy has completed his certification course on food & beverage
- **6** boys have been stopped taking support from the project after start earning for them

Accessing Government Schemes

- **2** boys received their Aadhar Card
- **1** boy opened savings bank account in Nationalized Bank
- **2** boys have been placed in a Café

Success Stories

Rohit used to live with his grandmother. He has two older sisters and one younger brother. His mother died, when he was too little. His father had left the family and did not take any responsibility of his four children. His grandmother worked as a domestic help. His grandmother earned little money which is not sufficient for educational purpose and nutritious food to the children.

The child watch team of Hope Kolkata Foundation rescued Rohit and his siblings and placed the children in Residential Child Care Centres run by Hope Kolkata Foundation. Rohit was placed in Ashirbad Boys Home with the protective order from Kolkata Child Welfare Committee. After being placed in Ashirbad he was enrolled in Tollygunge Bangur Primary school in class I.

After completing his primary education, he enrolled in higher secondary school. Along with formal education he also starts attending Life skill training classes on Communication, Decision making, Coping with emotion and stress.

He is aware and maintains basic health and hygiene practices. Before being placed in Ashirbad he has never given any chance to be enrolled in school and pursue his dream. Here he has given not only the opportunities to attend school but supported to be retain his academics. He was enrolled in private tuition classes; and gradually starts improving his learning level. Besides education, he was involved in extracurricular activities like dance, karate etc.

This year he passed Madhyamik examination with 73% marks from halfway home. He is the first generation learner from his family and in his entire generation. He is now studying in class XI with arts group. He enjoys studying new subjects like Political Science, Education, and Geography. He wants to continue higher education.

Child Watch Project

Child Watch is a right based holistic approach to address education, protection, and health issues of street connected children (0-18 years of age). The project also link child and its family with different Government departments to obtain social entitlements and acquire social benefits.

Child Watch strengthen and support the community members to addresses incidents of child abuse, child labour, child marriage, child trafficking and addiction. It motivates community volunteer groups to provide 24x7 safety net for care and protection of the street children.

Achievements

- **1058** children and **456** adults were supported through this project from seven street-connected community from Kolkata
- **407** community members were indirectly

benefitted through various awareness programs

- **89** children were mobilised to continue education, **12** were doing online classes and **77** got worksheet from school
- **25** children were newly enrolled in school
- **6** Child Labour were identified and mainstreamed and **1** Child Marriage was prevented

Success Stories

Rukmini stays in a slum with her family. One morning, she went to use the public toilet and didn't return. Her anxious family searched everywhere, however all effort was in vain. Her sister-in-law Poly, was a member of the Community Watch group (CWG). As part of the group, she has undergone various training and awareness sessions on child rights and protection over the past years; therefore aware of different child protection related issues and knew very well that concerned stakeholders need to be contacted in such incidents; as a result, she contacted the child watch team immediately for help.

She contacted police and CHILDLINE to seek support. Meanwhile the family discovered Rukmini's official documents and a good amount of money was missing.

The Child Watch team kept following up with the police. Within a few days police arrested a few traffickers and found out Rukmini was trafficked to the neighbouring state Bihar. She was then rescued and was under huge trauma. After conducting necessary medical tests, she was sent to an observation home in Kolkata. She is now restored to her family and continuing her studies.





EDUCATION PROGRAMME

Education Programme

The programme ensures to provide holistic Education support to all the disadvantaged sections of the street & slum area of Kolkata & Howrah.

School Education Project - Kolkata

KKS Education program has ensured the basic educational rights of 4235 children between the ages of 6 to 10 years living in derelict and sprawling slums of Kolkata. The project aims at creating child-friendly schools and education for children. KKS Education project is being implemented by Hope Kolkata Foundation in 43 Government Primary Schools and in 10 Government Resource centres in Kolkata to Improve the educational level, psychological and emotional status, physical health status, and extra-curricular skills of the children.

Achievements

- Schools provided supplementary support for **818** children with learning gaps and **77** children with special needs. A workbook named “Amar Bondhu” had been designed as per the learning level of the children with learning gaps and thus the progress was tracked
- **2408** children benefitted from schools through joyous child-friendly methodologies in form of activity-based learning and innovative teaching learning materials
- **285** children with special needs from resource centers were assessed and accordingly need- based therapeutic goals have been made to ensure their progress
- **414** home visits were carried out with school teachers to ensure enrolment of children in government primary schools and this resulted in the enrolment of **930** children along with **31** children with special needs



Recreational Rights

2167 children took the initiative to express their creativity, opinions, and intellectual ability through wall magazines to celebrate Netaji's Birthday and Republic Day. 2984 children also helped to raise awareness on COVID-19 related issues in schools.

Salil Dhara, Programme Manager- Education:

Hope Kolkata Foundation promotes inclusive education of children with learning gaps and special needs. In most cases due to lack of awareness and joyful learning and guidance many children do not get enough opportunity to improve their condition which restricts from joining or continuing mainstream education. Proper planning and the right inputs bring change in the life of these children. Our constant effort is to ensure the improvement of the educational level of these children through inclusive education and therapeutic support.



Bhagar Education Project

The project aims in creating a child-friendly inclusive environment and ensuring education for the disadvantaged children aged 6-14 years. The project worked in 4 schools with 617 children, 6 children with special needs in schools & 28 teachers and 617 parents.

Achievements

- **8** training sessions on early identification and management of children with special needs were conducted and attended by **28** school teachers of **4** schools
- **151** children were in schools through **3** enrolment campaigns conducted in Bhagar
- **43** home visits were done to ensure children were enrolled in school
- **28** school teachers are implementing activity based learning methods
- **617** school children continued their education and benefitted through a joyful learning process
- **99** children with learning gaps have made progress and out of them **92** have reached their age-appropriate education level

- **4** new child cabinets were established. **12** trainings (**4** online and **8** offline) were provided to **55** children regarding their roles and responsibilities, health & hygiene, and COVID-**19** vaccination.
- **3** community awareness camps were organised on child marriage, child protection, and importance of COVID Vaccination. **155** people attended these awareness camps and have gained information on the mentioned issues
- HOPE has set up digital classrooms in **2** schools of Bhagar, Triveni Vidyapith and Shastri Siksha Sadan. Digital learning has empowered their efficiency and productivity. The students also developed positive feelings and confidence to learn. Computers, projector and learning materials were provided. The initiative has also helped the children with learning gaps understand lessons more easily. Refurbishment work has been done to make the schools child friendly and attractive for the children. **322** children from Shastri Shiksha Sadan and **62** from Triveni Vidyapith benefited from the initiative



Recreational Rights

The children took the initiative to celebrate different festivals. They also celebrated World Environment Day, Father's Day, Rath Yatra, Independence Day, Diwali etc.

Accessing Government Schemes

HOPE linked 2 children with special needs with the Manabik Pension Scheme. Through this scheme, they receive Rs.1,000 per month for therapy and other education-related expenses.

Success Stories

Trishani is a Class IV student of Shastri Shiksha Sadan. She comes from a family living in acute poverty where her mother works as a rag picker in the Bhagar dumping ground.

Her father is addicted to substances and alcohol and spends his income on addiction. When the school re-opened after the Covid-19 lockdown, it was observed that Trishani kept silent and did not attend school regularly.

She was not interested in classroom activities and seemed depressed. The school teachers identified her problems but had not found a way to address the issue. In such circumstances, the school teachers approached HKF for advice and support. After the interaction, the teacher found out that her mother works all day long, which hampered her children's education as they were not encouraged to study.

Home visits were conducted to make parents aware on importance of education. Trishani required support to improve her learning level. To bring a change in her academics, the teacher developed a lesson plan in English, Hindi, and Maths, following activity-based learning and joyful teaching-learning materials. Activity-based learning, Froebel methodology, and education games brought about significant changes to Trishani and improved her interest in education.

Gradually Trishani's learning level improved, resulting in achieving the basic competency level in all the subjects.

Now, she attends school regularly and has been appreciated by all the teachers for her excellent performance. She interacts with her peer group and takes an interest in participating in classroom activities.

Brian's Way Resource Centre

The project catered to 85 children with special needs throughout the year. 72 of these children received therapy, and 57 children received special education. 272 parents and community people were reached through community awareness programmes.

Achievements

The HOPE special educator conducted 118 special education sessions for 57 children with special needs during the reporting period. Offline sessions were held from August to December 2021 and February and March 2022. During these classes, child profiles were created, and every child in the resource centre was assessed. Based on this and their level, specific goals for 57 children were set to ensure their progress within 3 months. This was done by the HOPE special educator. Different worksheets were provided for practice.



Recreational Rights

13 festivals and events were celebrated by the children in the resource centres and online. These were: Autism Day, Rabindra Jayanti, World Environment Day, Independence Day, Children's Day, Christmas, World Disability Day, Republic Day, Netaji Birthday, Holi and other festivals and important events. The children participated in cultural activities such as singing, dancing, and painting and enjoyed many games. These celebrations improved the children's confidence and social skills and ensured their active participation. This helped the children understand the importance and relevance of various festivals and important days.

Success Stories

Moon is a 7-year-old girl with spastic cerebral palsy and belongs to a financially struggling family. Her parents enrolled her in a government resource centre, but the centre did not provide the therapy support which she required. Due to the family's economic condition, they could not afford therapies. Thus, Moon was gradually losing balance. She was unable to stand and walk properly without support. Due to negligence, her body was contracting itself into small size.

Her mother found Brian's Way Resource Centre and admitted her. After that, she was provided with proper therapy and special education. She used to come regularly to the centre, but it was difficult for her to travel by public transport due to her problem. The centre provided her with the bus facility seeing her difficulties in travelling by public transport.

She was provided with physiotherapy, occupational therapy, speech therapy, dance movement therapy, and special education. The therapies helped her, and she started showing improvement. Moon started gaining strength in her muscles, speaking, and improved in walking. She also showed improvement in squats, kneeling, kneeling to standing. She achieved her gripping power. Moon adjusted in the centre and enjoyed every therapy session. Her relationship with the therapists has helped boost her confidence and motivation to improve.

Her mother is delighted to see her child improving.

Naboasha Education Project

HOPE's Naboasha project supported 531 street and slum-connected children of the age group 6-14 in the year 2021-2022, who are often engaged in child labour or begging as their means for survival. Naboasha provides educational and emotional support to children living on the streets and slums of urban Kolkata ensuring enrolment in formal education and providing support to children already enrolled in school. Naboasha also advocates and improves the rights and entitlements of vulnerable children in Kolkata. Children are encouraged to participate in various cultural and social events to ensure inclusion and recreational rights.

- **531** children were enrolled in Naboasha and got educational support along with supplementary nutrition.
- **344** parents gave time to the children and motivate them to continue education.
- **295** fathers are saving money for their child's education
- **405** community people were addressed in awareness sessions
- **46** children who are out of school or have dropped out were enrolled in various Government and private schools according to their age-appropriate classes.
- **9** children score good marks in Class X exam

Accessing Government Schemes

- **531** enrolled children in the centre were linked with at least one social entitlement or Government Scheme
- **420** children were linked with multiple schemes or social entitlements



- **40** children were linked with Aadhar cards
- **243** children's Aadhar cards are linked with Ration cards by which they started getting ration from the fair shop
- **65** children were linked with the Swasthya Sathi scheme
- **53** children opened a personal bank account accounts in different banks
- **1** child opened an account in post office
- **13** children were linked with Ration card
- **2** children linked with Kannayashree scheme
- **3** children linked with Aikkasree scheme

Success Stories

Khushboo, an 11-year-old girl, lives with her grandmother at GD Park streets. The teachers from GD Park Naboasha identified Khushboo when she was rag picking on the streets. The teachers of naboasha talked to her grandmother and

Identified her as dropout.. Khushi got along well with the teachers and the teachers constantly motivated her to do better and bring about a desired change. She had several counselling sessions, which helped her to become more confident and interactive. Her time at the center involved the usage of innovative child-friendly materials and techniques to make learning exciting and truly engaging, aiding its absorption. Khushi got enrolled in a school in class IV.

She undertook many responsibilities and performed them with the utmost dedication. She became a member of the

Child Vigilance group (CVG) and she actively motivated her peers. She worked very hard and used her potential. She now does well in academics as well as co-curricular activities. Today she is studying in class V and is motivated and joyful. She attends classes and participates in various activities held in the centre. The teachers at the Centre also link her to social entitlements.

Gouri Pandit, Programme Manager - Naboasha:

At Hope Kolkata Foundation, we are very focused on the development of the children from streets and slums. In both Naboasha and Education on Wheels our team, constantly working to ensure children from marginalised communities' education and other rights are protected. I have been associated with HOPE for more than a decade and I could clearly see the change we have brought in the awareness level of the communities. I consider this as a privilege to be part of the HKF's Team.



Education on Wheels

The Project aims to improve the educational status of 60 children of Chitpur community, Kolkata. In 2021-22, the Education on Wheels team identified 9 children who do not have access to education and 8 children who dropped out from school. These 17 new children were enrolled in the project and supported to start their formal education from local Government schools.

Achievements

- **77** children got support from this project during 2021-22, **17** new enrolments of children done, **60** children continued throughout the year.

- **58** children showed improvement in learning and were promoted to next class.

Accessing Government Schemes

60 children and their family members were linked with various Government schemes to obtain social entitlements like Aadhar Card, PAN card, Swasthya Sathi card (Health insurance scheme of Government of West Bengal), Education sponsorship schemes of Government like Kanayashree and Eikyashree (specially for Minority), social entitlements for women





and widow.

Success Stories

Madhurima, a 26 years old woman lived on the streets of Chitpur with her husband and two children. She was a victim of child marriage, and got married at the age of 12. Her husband was addicted to alcohol and used to drink throughout the day.

He works as a daily wage labour and spent all money on alcohol and gambling. Madhurima was a victim of domestic violence, her husband used to abuse her physically every day.

She had to work as a domestic worker to support her family and it was very difficult for her to take care her children, and her children had to drop out of school.

Madhurima's involvement with the Education on Wheels project has made her more sensitive about girl Child's Rights. She works to the best of her capabilities to ensure that no child is devoid of their rights to education and have a peaceful and prosperous life.

She actively attends all the awareness camps and meetings. She is also working with the teachers of Education on Wheels to help them identify children who are vulnerable, out of school, or dropped out of school so that they can take the necessary steps.

She stands against abuse and violence against women or children in her community. Madhurima raised awareness amongst the people about social entitlements and other schemes, Covid-19 vaccination and encouraged the community members to get vaccinated.

Crèche

The project aims at holistic development of children of 2-5 years from slums. Children of working parents are

accessing crèches during the working hours of parents.

Panditiya Crèche

Total 37 children accessed Panditiya creche during the reporting period. 16 were enrolled in school in January 2022. 16 new children were enrolled in the crèche in February 2022. 208 community people, including 37 parents, were reached out through 5 awareness camps.

Achievements

- **215** classes were conducted that included **44** sessions on personal hygiene, communication, self-expression, self-awareness and self-protection. **44** play sessions were conducted for fine motor and gross motor, with reading, writing, and numeracy classes
- **37** guardians regularly sent their children to the crèche with sufficient protection, such as face masks and proper hygiene. All children received nutrition from the crèche
- **2** social counselling sessions were conducted to motivate the fathers regarding the importance of their children's education and financial savings for a better future and saving schemes such as Sukanya Samridhi Yojana I. **36** fathers, on average, attended the meetings
- Due to Covid-**19**, providing nutrition on a daily basis was a challenge. Early childhood nutrition was provided as ration packets to the families of **37** crèche children
- **13** children were identified as underweight. **10** children have already improved their weight status as per the last health monitoring of March **2022**
- **2** de-worming/dental camps were conducted. The first camp was conducted on de-worming, where **34** children attended the camp. The guardians of **8** children were prescribed de-worming medication for their children. **1** dental camp was conducted and attended by **31** children.



20 children were identified with dental problems and were treated

Accessing Government Schemes

32 guardians were motivated and are receiving the benefits of the Swastha Sathi scheme 2 by the State Government.

Success Stories

Raj, a 5 years old boy of Panditya crèche, was hyperactive when he joined in the beginning. It was difficult to settle him in class, he was restless and wouldn't follow the teachers' instructions or pay attention in class. He wasn't interested in the play materials given to him and wouldn't allow his mother to maintain his hygiene. After noticing this for quite a period, HKF teachers discussed his behavioural issue with his mother and she expressed that she faced the same at home. His mother was asked to go at creche to help him settle in there. Eventually, he began to overcome the issues and improved his skills and his behaviour improved in class. There have been significant changes in his behaviour. Raj has calmed down and follows instructions. His attention level has improved, and he shows good behaviour at home and school. Whenever questions are asked in class, he's always the first to respond and actively shows his participation in

- **208** classes (Online/Offline) were conducted during the reporting period, and **42** children attended the classes
- **14** children were identified as underweight. **6** children have already improved during the last health monitoring in March **2022**. Out of the remaining **8** children, **2** children were enrolled in school.
- **40** guardians regularly sent their children to the crèche regularly with sufficient protection, such as face masks and maintaining proper hygiene. **42** children received nutrition from the crèche
- The teachers conducted **5** community awareness camps for the community people and parents of Crèche enrolled children on COVID-19, COVID-19 vaccination, sound pollution/harmful effects of firecrackers and child marriage.
- **2** De-worming/Dental camps were conducted. The first camp was conducted on deworming, and **40** children attended the camp. **6** children were treated with deworming medication as prescribed. **1** dental camp was conducted and attended by **37** children. **22** children were diagnosed with dental tooth problems and were treated.



lessons.

Chitpur Crèche

Total 42 children accessed Chitpur Crèche during the reporting period. Out of the 42 children, 10 were enrolled in formal school in January 2022. 10 new children were then enrolled in the Crèche in February 2022. 2 children migrated to Surat with their families. Thus, there are currently 40 children enrolled in Chitpur Crèche.

Achievements

Success Stories

Amina lives in the Chitpur community with her parents and is a student of the Crèche. She joined the Crèche when she was 2 years old. Amina is shy, quiet, and kept to herself as she does not like participating in any events. Initially, she used to cry as she was reluctant to attend Crèche.

The HOPE teacher's continuous efforts and joyous learning methodologies greatly helped her. They encouraged Amina to feel confident and mix with others. Activity-based method of learning was the key to

helping Amina learn.

This improved her social skills, she started enjoying activities like art and craft activities and group play sessions. Amina is confident and can do any activity independently. She is now one of the most active, well-mannered, participating students in the centre. Her reading and writing skills have improved, including her motor skills. She loves to dance and meditate.

The Crèche was closed during the Covid-19 situation, and her family faced financial problems and lost their livelihood. Amina attended the online classes using her parent's

phone. They encouraged her to continue learning and stay focused. Now Amina is enrolled in school, and we wish her a bright future.

Kasba Crèche

Total 30 children accessed Kasba Crèche 12 children were enrolled in school in January 2022. 12 new children were enrolled in the Crèche in February 2022. 155 community people, including 30 parents, were reached through 5 awareness camps.

Achievements

- **216** classes (Online/Offline) were conducted during the reporting period, and **30** children attended
- **44** personal hygiene sessions, weekly communication sessions, self-expression, self-awareness and self-protection sessions, **44** weekly sessions for fine motor and **37** gross motor sessions, and **44** weekly reading and writing numeracy classes were also conducted
- **30** parents opened bank accounts and are saving money for their children during this reporting period. The parents understand the importance of child education and financial safety
- **20** children were identified as underweight. **12** children have already improved as per the last health monitoring conducted in March **2022**. Among the **12** newly enrolled children in the crèche
- **5** community awareness camps for the community people and parents of the Crèche children were conducted on **COVID-19**, **COVID-19** Vaccination, sound pollution/harmful effects of firecrackers and child marriage

Success Stories

Tanisha, a 5-year-old girl, was enrolled in Kasba Crèche when she was 3 years. Her father is a daily wage worker, and her mother is a domestic worker. From the beginning, she was a very jolly girl and a keen learner, but the teachers realised that she had health issues that affected her education.

The HOPE teachers asked her guardians to consult with the doctor, and she was diagnosed with asthma and admitted to the hospital 2-3 times. Her parents were very upset and worried about her

education. The HOPE teachers assured her mother and planned activities for her during online classes. Even after the Crèche reopened after the pandemic, the teachers made a customised plan so that she could cope even if she had to be absent because of her medical condition.

The teachers applied Froebel's methodology and taught her in a child-friendly atmosphere. They informed the guardian about the importance of maintaining a clean environment and hygiene for her health. Now she is in good health and attends the Crèche regularly.

Her favourite activities are painting, singing rhymes and art and craft activities. She likes to tell the teachers about herself, and this way, her communication and speech skills improve day by day.

Bhagar Crèche

During the reporting period, 46 new children were enrolled in the Bhagar crèche. 46 children were enrolled in Schools. 476 community people, including 112 parents, were reached through awareness camps.

Achievements

- **120** children acquired knowledge in reading, writing and numeracy.
- **46** children were enrolled in formal school.
- **118** children have shown significant improvement in reading skills.
- **55** children can recognise and say rhyming words.
- **59** children can write independently. **120** children improved in numerical skills.
- **55** children are at independent level and can write



- **112** mothers and **34** fathers, on average, attended the training/meetings. In these meetings, emphasis was given to prioritise education, the concept of remote education, savings practice, and reduction in addiction. Some relevant issues such as environment, pollution, awareness of **COVID-19** and the importance of vaccination were also discussed.

Success Stories

Monoj, is 4 years old and lives in Bhagar with his family. Both of his parents are ragpickers in the Bhagar dumping ground, and his father has an alcohol addiction. The crèche teachers identified that he has autism spectrum disorder and is a hyperactive child with speech impairment.

When worksheets were being distributed to the children during the pandemic, Monoj used to come with his mother for the worksheets. Initially, he refused to interact with the Crèche teachers and used to become restless within 10 minutes.

When the Crèche re-opened fully in February, Monoj was reluctant to attend the Crèche regularly, but the teachers were very patient with him. When Monoj came with his mother, the teachers gave him colourful play materials and interacted with him.

They appreciated every effort to motivate him and build his confidence. They engaged him during the storytelling session so that he could participate and improve his speech. Weekly special worksheets were developed and given to him to practise at home. The initial focus was on improving his gross motor and fine motor skills and increasing his participation level.

Presently, Monoj is gradually participating in Crèche activities and completing his home-based activities. Positive behavioural change has been observed, and he is enjoying going to the Crèche and interacting with the teachers and children. His mother is happy to see his progress.

Panchanantala ICDS

Panchanantala ICDS supported 83 children to help attain Pre-school Education, Nutrition of mothers and children and Health Education. The project helps in improving school readiness of disadvantaged children upto the age of 6 years.

Achievements

HOPE conducted 14 online sessions for the ICDS workers and community volunteers to support the children and

discuss different themes through joyful methods. 87 participants in total attended the sessions. Online sessions were held on hand washing and hygiene practice, fine and gross motor skill development, counting, sensory organs identification, hygiene Practice, butterfly lifecycle, difference between wild and domestic animals, concept of shape, living and non-living materials, concept of long and short/ big and small concept etc.

Recreational Rights

Celebrations included Independence Day, Durga Puja,



World Literacy Day, Children's Day, Diwali, Christmas, Republic Day, Saraswati Puja, Holi, Disability Day etc.

Success Stories

Panchanantala is a crowded slum where people live beside the railway track. In this community the families adjust within one small room.

The area has 375 households with 1400 people living. During COVID-19 situation when the vaccination programme for the people was initiated by the Government, the residents of Panchanantala were reluctant to be vaccinated. HOPE conducted an awareness programme on the importance of COVID-19 vaccination and motivated the Community Health Volunteers to take initiatives regarding it.

CHV group discussed and successfully organised a vaccination drive with the support of Councillor and local government authority. Thus, the adult members of Panchanantala community were encouraged to take COVID vaccine from Ward No. 90 Health Centre and Vivekananda Park Health Centre. Around 50% adults took Covishield and 50% took Co vaccine.

When the government started vaccination for adolescents. The parents of 655 adolescent girls and boys were initially reluctant to vaccinate the children. Hope staff started

motivating Community Health Volunteers to spread awareness on the importance of vaccination.

The group was motivated and worked towards linking with Ward No.90 Health Centre to complete their 1st dose. As a result, 611 out of 655 adolescent boys and girls of Panditya slum were vaccinated.

Froebel- Hope Teacher Education Partnership

The Froebel HOPE Teacher Education Partnership has brought up to 200 qualified teachers from Ireland to Kolkata in these 12 years. The group supports for five-week periods to co-teach with their Bengali teaching colleagues across HOPE Education centres and state schools. An incremental increase in the uptake of HOPE teachers to state school positions has been reported annually since 2015, recognizing the success implementation of a Froebelian play-based approach and the experience and skill of HOPE teachers in supporting children's individual learning difficulties and needs. The support of three Education Coordinators of the Froebel HOPE Partnership has been instrumental to all progress made. Due to the Covid-19 outbreak, this programme is paused from last 2 years. But we are hopeful to continue with the project soon.

Girl2B

Hope Kolkata Foundation in collaboration with Girl2B Foundation supports equal opportunity for girls and women especially in education. The project provides daily tuition in English, Math, Science and Bengali to help children reach the educational standards needed to remain in mainstream schooling. Additional classes were offered on Computer, Music, Yoga, Counselling and motivational support to encourage creative and life skills development.

Achievements

- The education support programme reached **27** girls.
- Volunteering engagement opportunities were provided to girls.
- Girl2B is happy to work with IASAP. The volunteers from Indian Association of Secretaries & Administrative Professionals are conducting life skill classes for the girls

Recreational Rights

8th March Girl2B team along with Empowerment girls felicitated the women Civic police. The girls also celebrated Earth Day, Observing World Environment Day & Yoga Activity. They celebrated Mask Up campaign by the Team with Virtual Self Defence Awareness organized by Rotary Club of North Calcutta. Independence Day Celebration was also conducted with some other celebrations.

Success Stories

Parveen Khatoon is consistently a very sincere student who works hard to fulfil each and every criteria of her Education and Creative Activities too. she is in Class VI and reads in St. Andrews High School, and always comes with an excellent report in all the respective fields and subjects. She is extremely friendly and encouraging in maintaining good communications and relationships with Teachers, Friends and Family. She is extremely disciplined, diligent, punctual, courteous and a confident and a responsible Team-Player of our ESU Russa Road.

The special quality for parveen being a successful student is her time management between school and ESU Center, Russa Road with very much care and proper time maintenance. Being an efficient student again, she balances her free time to plan and fix schedules for her day in and day out. We wish her all success in her future endeavours.



HEALTH PROGRAMME



Health Programme

HOPE has reached out to thousands of marginalised people from the streets and slums of Kolkata and other districts of West Bengal through various awareness generation programmes on health, medical camps, and by empowering community volunteer groups. Since its inception, HOPE health workers have supported street dwellers by providing medical assistance.

Samiran Mallik, CEO HOPE Hospital



HOPE Hospital has completed 14 years of its journey in the health and social sector. Our work is not limited to the Hospital for quite a few years now. Our Night round mobile medical unit reaches out six highly dense street communities of Kolkata every week; we are reaching out to the remote areas of West Bengal through health camp and blindness eradication programme, our two community health clinics in two major slums have allowed us to serve the underserved communities.

We provided constant effort to ensure good health of the people in need during the second wave of Covid-19 Pandemic. We had special focus on children and organised Influenza vaccination drive for them.

At HOPE we work as a team and we believe the commitment of our ground level staffs have allowed us to reach out the most vulnerable communities of Kolkata and surroundings.

HOPE Hospital

HOPE Hospital established in 2008 was set up to serve underprivileged community in need of medical attention and care. The Hospital has an In-Patient (40 Beds), Out-Patient and Surgical Department, Intensive Care Unit, Diagnostic Centre, Dialysis Unit, 5 Specialised Pathological Laboratory and a Pharmacy. Most of the patients are from Kolkata and adjacent areas. Some patients are also referred from other states such as Jharkhand, Bihar and Orissa HOPE Hospital supports and collaborates with 90 charities working with underserved population in Kolkata and other districts to support socio-economically vulnerable people with medical services. Since the beginning of COVID 19 pandemic HOPE hospital played a vital role to provide medical assistance to COVID patients as well as continued serving general patient with all the available facilities.

Achievements

- **7184** patients received medical consultation in Outpatient department at very low cost.
- **1586** patients were given Secondary medical treatment, medication and nutrition in the Inpatient Department.
- **11831** different diagnostic tests were done for patients at subsidised rate.
- **712** surgeries were conducted, out of which **201** were inpatient surgeries and **511** were day care surgeries.
- **111** dialysis services were given to patients

Success Stories

Bablu is a 10-year-old boy. He was raised in a Residential Child Care Centre located near Sundarban and shifted to one of the Residential Child Care Centres of HOPE by order of the Child Welfare Committee Kolkata. Bablu was shifted with a bad health condition, and soon after, he got admitted to HOPE hospital for further treatment. He was admitted with a wound on his abdomen and other health complications. He could take food orally, and his general health was below average.

The past medical history of Bablu indicated he was suffering from Abdominal Tuberculosis, which affects his gut, the peritoneum (the lining of the abdominal cavity), and abdominal lymph nodes. He underwent multiple surgeries in 2019 in a Government Hospital to remove his large intestine. A previous biopsy report shows he has developed Intestinal Koch.

A long transverse scar was seen across the abdomen from right to left across the midline. No further medical treatment reports are available. How the condition turned into the present situation was impossible to determine without a proper history or treatment records. The HOPE hospital's paediatric surgeon prepares a Plan of Action to treat the child. He suggested maintaining the nutrition, regular wound dressing, maintaining hygiene, and protecting the skin around the stoma.

He also did surgery to fix the position of the J-tube to heal the wound caused by stoma retraction. After one week of the surgery, Bablu became stable, and he was taking semi-solid food and passing stool in a normal way. After a few days, Bablu started to walk as per the Doctor's advice and gradually started to take solid food. He was discharged from Hope Hospital in healthy condition to the Residential Child Care Centre of HOPE.

Night Round Mobile Medical Unit

Street and slum dwellers living in overcrowded and unsanitary conditions are deprived of information, money and access to health services. The costs associated with medical care can be overwhelming; in the worst cases, families may need to sell their property or take their children out of school to earn a living or beg. The street and slum communities are mostly daily wage workers and cannot afford to lose a day of paid work to access healthcare. The concept of the Night Round Mobile Medical Unit was established to address this crisis.

The Night Round Mobile Medical Unit is an outreach project of Hope Hospital. This project provides primary health care services and creates health and hygiene awareness among the street-connected communities of Kolkata.



Achievements

- **8445** patients received primary healthcare support along with free medicines for various illnesses
- **31** wound dressings were done during field visits
- **255** patients were referred to government hospitals
- **20** awareness camps were organised in **8** of these camps focused on HIV related issues, **2** camps focused on Covid-**19** and **2** on Malaria
- **461** people participated in these awareness camps and improved their knowledge on the topics

Success Stories

Aditi 35-year-old lady was rescued with severe weakness and her 3 years old daughter outside Howrah Station. Aditi was unable to remember anything from her past. People of that area informed the Night Round Mobile Unit team

member that she came to the area recently.

The Night Round Mobile Medical Unit immediately responded by admitting her to HOPE Hospital on 22nd December 2021. General Diary was done by the police at Howrah. The Night Round medical team approached the mother, and after some general queries, the team came to know that her in-laws had abandoned her and forced her to leave the house for having a girl. Aditi underwent an initial consultation with the doctor; she was four months pregnant, gaining her trust was the biggest challenge to the Night Round medical team.

As she was new in Kolkata, she was unaware of HOPE and its services. After counselling, she agreed to be admitted to HOPE Hospital with her child. After getting proper treatment, Aditi recovered and was discharged. However, the mother and child were placed in HOPE's Mother and Residential Child Care Centre for further care and shelter.

Community Clinics in Chitpur and Sickline

The Community Clinics provide primary health check-ups and primary medical treatment to cater to the medical needs of the community. Special emphasis is placed on providing care to children, pregnant and lactating mothers, adolescent youths, and the elderly. The project places importance on improving and maintaining the general health of patients by providing medical care and treatment.

The successful implementation of the Community Clinic in Chitpur led to the replication of a similar programme in Sickline slum in Kolkata. Sickline is another unregistered urban settlement located next to the docks under Kolkata Port Trust. HOPE's Community Healthcare intervention in Sickline under the ten-year long Jana Swasthya Suraksha Programme reflected that the slum dwellers often have medical problems which are different from the common people.



Dance Movement Therapy was organised for adolescent girls to improve their emotional well-being which was impacted during pandemic. 14 girls from Chitpur and 17 girls from Sickline have attended all the three sessions organised in collaboration with other organisation.

Achievements

- **1775 (603 children and 1172 adult)** patients received health check-ups and free medicine in Chitpur Community Clinic
- **2016 (847 children and 1169 adults)** patients received health check-ups and free medicine in Sickline Community Clinic

Success Stories

One of the local resident of Chitpur Slum informed Chitpur Community Clinic's documentation officer about an unknown migrated family, who were living near the bank of Ganges with a 5 years old boy in a very pathetic condition. Unfortunately after arriving Kolkata, the boy met an accident and burns his hand. Because of the injury he was not able to move his hand smoothly since the skin contracture had taken place gradually. His parents became worried to see their child's condition but were not able to do anything for his treatment. They have tried a lot to get him admitted to Government Hospital but due to serious crisis of beds the child was not admitted.

The boy was referred to HOPE hospital and underwent two different surgeries. The parents were relieved to get proper treatment for their child. The boy was discharged from Hope Hospital in a better condition.

Blindness Eradication Programme

HOPE's Blindness Eradication Programme aims to increase the provision of high-quality, sustainable eye care through primary, secondary and tertiary treatment for urban and rural communities where medical facilities for both children and adults are lacking.

The Blindness Eradication Programme aims to ensure the holistic medical treatment of underprivileged people (below the poverty-line, remote villagers, street dwellers, beneficiaries of old age home or rehabilitation centres) who would otherwise deprived of necessary medical eye treatment, in and around Kolkata and different district of West Bengal. Hospital conduct eye clinics within the premises and organise outreach camps for eye-screening, testing, free medicine and spectacles. This program also

intended to support underprivileged boys and girls to learn Optometry Course and to become economically independently to support their families financially. **8** students from last financial year and new **8** students in this year were supported for the two year course to learn and develop their carrier in this arena.

Achievements

- **8301** beneficiaries (children **922** and adults **7379**) were benefited through free eye camps, specialised eye clinics and eye surgery
- **2053** free medicines were given
- **3918** numbers of free spectacles was provided
- **2423** numbers of different eye testing were done at specialized eye clinic at Hope Hospital



Success Stories

Md. Naim is a child who visited a free eye check-up camp with congenital cataract in his both eyes three years ago. His cataract surgery was done successfully in Hope Hospital that time. Again he has developed another eye problem which is PCO (Posterior Chamber of Opacity) and needed to do YAG Laser surgery.

The child was underwent YAG Laser Capsulotomy surgery in both the eyes again in 2022. As Md. Naim is a student, his study was hampered due to his vision problem, and his parents are economically deprived, they were not able to go in some other eye clinic, Blindness eradication program helped him to get back his clear vision and helped him to continue his study as well.

He is fine and doing well, he has got back his clear vision.

LIFE SKILLS PROGRAMME



Life Skills Programme

The Life Skills Unit aims to provide vocational training to young individuals from our Protection Homes and nearby slums. The main beneficiaries of these opportunities are adolescent girls / Boys and young men/women. The Life Skill Training Institute provides inexpensive, high-quality vocational training to individuals who are unable to avail of such services elsewhere due to financial constraints or because of the educational prerequisites set by other institutes or universities. Professionally designed training courses are tailored to suit the capabilities of the trainees. A one-to-one intensive learning of technical knowhow provides each trainee with a marketable skill. This is complemented with a certificate upon completion and job placement.

Total 631 trainees (girls and boys) were supported by the Life Skills Training Programme for the financial year 2021-2022.

Renu Singh, Life Skills Manager

since 2012. It has been 10 years of discovering the Joys of Giving. What the Life skill Project stood for and worked towards was the most defining moment for me. I was afraid, but loved the very idea and was happy to do my best. Running a Cafe was an entirely new experience for me. Interacting with Staff and customers was a priority as was the quality and ethics. Teaching quality control, timely delivery, cleanliness and of course the golden words were the first steps I took to get the show on the road. I have worked with a super team who have stood by me throughout this last decade and have rarely let me down.



Food and Beverage Training in café Unit

The Restaurant Training Unit was closed as per Government Notification from May 2021 – June 30th 2021. The training unit reopened in August 2021. The cafe was reopened, as all the staffs were fully vaccinated with 2 doses, for take-away and limited dine-in service from July 1st, 2021. There was a good response and warm welcome from old and new customers. A total 7,494 meals were prepared for the customers, who were dine-in, takeaway or delivered to their homes. The life skill rooftop was utilised to accommodate 13 bookings were done by Hope, 10 by other similar organisations & 45 from Institutes & cooperates.

Achievements

- 3 trainees from the HOPE Café were placed in restaurants, despite the difficult situation arising because of the pandemic



Success Stories

Subho used to live with his grandmother and two elder sisters and a brother in the streets of Kolkata. His father left them after the sudden death of their mother. Subho was identified as a child in need of protection and placed in HOPE's care by the Child Welfare Committee. He had a troubled childhood and was deprived of proper education and nourishment. In the Residential Child Care Centre, he underwent counselling and assessment which indicated he has special needs. Subho was under the supervision of a special educator and based on his abilities he was provided with every kind of support to achieve his goals.

At the age of 17, Subho joined the HOPE café as a trainee, with hard work and dedication he learned every minute skill. Subho learned to attend to customers and serving food, but again he faced difficulty to learn spoken English. The trainer of HOPE café paid special attention to his English and personality development.

After he completed his 6-month training at the Cafe he was appointed at The Country House café in Kolkata and is earning a salary. He is enjoying his job and is doing well.

Computer Skill Development Unit

Hope Kolkata Foundation provides practical and hands-on training to students from underprivileged backgrounds, with 5% reserved for students with special needs. The project is aimed to provide high quality vocational training based on Practical approach such as computer literacy to the trainees who are not aware of day to day computer technology, which may change their lives by learning it. The project aimed to literate trainees with Basic & Advance Computer course along with financial course such as

Tally ERP9 along with Spoken English, Communication and Personality Development classes, as value addition, so that they are positive and self-assured during job interviews and are also able to fit into mainstream workforce/society with self-confidence



Achievements

- Total **432** trainees successfully completed the course.
- **233** trainees have been placed in different corporate and organisations during the year

Beauty and Salon Unit

The Beautician & Hair Styling Course provides comprehensive basic training on skin and hair care which are normally offered in professional beauty parlours, as well as different hair styles and cuts. Trainees also get practice in bridal makeup and dressing brides in a variety of sari draping styles. The teaching faculty continue to add new elements depending on market trends, for example Nail



Art is a new module introduced from 2021. Each trainee who passes out will be given a Beauty Kit. Many join beauty salons or partner with professional service providers who provide beauty salon facilities at home. An Exposure Visit to Dr. Paul's Skin & Hair Treatment Clinic was organized for 30 Beauty Trainees. In March 2022, 45 students of the 2021-22 Beauty Courses received Start-up Kits.

Achievements

- **134** trainees successfully completed the course

Tailoring Unit

The tailoring training unit at Hope Life Skill Unit introduces learners to the functionality and operation of the tailoring machine and imparts training in designing patterns, making garments, stitching, embroidery, knitting and sewing.

Achievements

- During the year, **58** trainees successfully completed the course.
- **10** trainees were placed to different boutique and rest are taking orders from home and earning wages
- **20** trainees received sewing machine

Success Stories

Sudha stays in a slum in Kolkata with her parents and a younger brother who is studying in class seven. Sudha's father is the only earning member of the family, and his earnings are not enough to support the family. Sudha wanted to support her family after completing her study



but was not able to get a job as she does not have any specific skills. Her neighbour who was a former trainee of HOPE, encouraged her to join the HOPE Tailoring Unit to improve her prospects. She learned stitching to be able to lend her father a helping hand.

Joining the HOPE Tailoring Unit and learning has been a life-changing experience for Sudha. It has given her hope and confidence that she can work and earn for her family. Here under the guidance of the trainer, she learnt a lot of techniques in tailoring.

She completed the tailoring course and received the certificate. Sudha also received a sewing machine from a donor, this helped her to design clothes and open a shop of her own. She will work very hard and make everybody proud associated with her training. She has started taking orders from home and is contributing to the family.

Sponsorship Program - Educational & Nutritional Support

The children from Street & Slum areas are provided with formal education support, hostel care support, nutrition, psychological counseling, health support and vocational training. To reduce gender disparities, the project gives preference to girl child and nearly 50% of the total beneficiaries under the sponsorship project are girls.

She wanted to educate her daughter and so her mother contacted Hope and requested the social worker to come to the aid of education of her child. She is getting support from Hope since the age of 10 years when she was in class 5. HKF social worker visited her family and after going through the moment she got support from Hope

SDG Goal

UN Sustainable Development Goal 4 – Quality Education – To ensure quality education by linking the out-of-school street children to schools and motivating the families to arrange remedial educational support, as most of the children are first generation learners.

UN Sustainable Development Goal 5 – Gender Equality – To reduce gender discrimination and ensure equal education opportunities for the girl child.

Achievements

Improved educational status and health conditions of 1640 children aged 2-23 years and young adolescents with educational and need based nutritional support under Hope Kolkata Foundation Sponsorship programme.

Success Story

Tulika Das, was born to an economically disadvantaged family of a farmer in Sunderban. But she was a very good student and her mother wasn't ready to send her to Kolkata.

she started focusing on her studies very well and she now performs quite well in her academics.

She greatly valued the opportunity she had come to receive from Hope and started setting goals for herself and gradually worked towards achieving them. She first cleared her class X board examinations with distinction and then got 75% in her class XII Board Examinations. It only became possible for her as she was supported by Hope. This encouraged her father and her community.

SI	Name of the project	No of children	No of Adult	Total
1	Chitpur community Coaching	90	0	90
2	Bhagar community coaching	330	26	356
3	Urban Khidirpur	39	6	45
4	Sundarban	81	4	85
5	Outreach education sponsorship	488	37	525
6	Nabaasha	126	5	131
7	Protection home Home-based	39	26	65
8	Caring Hand	125	3	128
9	HKF Protection Home	123	92	215



EMERGENCY RESPONSE



Emergency Response

Medical Emergency support by HOPE Hospital

In April 2021, the second wave of Covid 19 badly affected Kolkata and India. During this emergency, Hope Hospital was converted into a Covid hospital with 53 beds, as the number of Covid patients increased at an alarming rate. The Hospital had to procure equipment (ventilators, bipap machines, suction operators, portable x-ray machine) and instruments (cardiac monitors, laparoscopic instruments, biochemistry analyser etc.), oxygen cylinders and lifesaving medicines.

257 Covid patients were treated in HOPE Hospital. 192 of these patients were rescued from the street with serious illnesses by the HOPE Emergency Response Team and other similar organisations. These patients were provided with counselling to provide information about their families and support them through the anxieties and trauma they experienced. 967 Covid tests were done in HOPE Hospital's Diagnostic Department.



Covid Vaccination

During the second wave of Covid-19 in April and May 2021 in India, there was also a crisis for Covid-19 vaccination. From May 2021, the government started vaccinating the adult population above 18 years of age. People were queuing for hours to receive a free vaccination from Government hospitals and health centres or had to pay for a vaccine in a private clinic. HOPE noticed that in both cases, the underprivileged community was excluded. The majority of the underprivileged communities are daily wage workers,

and they cannot afford to lose a day's wages. After getting permission from the Government of India, HOPE Hospital began the Covid-19 vaccination programme in August 2021. In October 2021, HOPE extended the programme through the Night Ambulance to reach out to more people. 2,237 people were vaccinated; 109 children and 2,128 adults.

Influenza vaccine

Hope Hospital started the Influenza Vaccination Programme in July 2021 for children as part of our safeguarding precautions against the third wave of Covid-19 in Kolkata. 433 children were vaccinated.

Rapid Antigen Test

Social distancing and maintaining hygiene to prevent the spread of Covid-19 are almost impossible for families living on the street and in overcrowded slums. DAM Health, UK donated 1,000 Covid Rapid Antigen Test Kits to Hope Hospital. HOPE initiated this programme for early screening among the street population in September 2021. 1,000 street-connected people were tested, and all of them reported negative.

Satellite Health Facility

As the number of Covid-19 cases increased and hospitals were at full capacity, HOPE established the Satellite Health Facility in May 2021 on a temporary basis. This 15-bed facility was set up to treat Covid patients with mild symptoms, making beds available in HOPE Hospital



for critical Covid patients. With a lot of advocacy, good rapport and experience of HOPE Hospital, the concerned Government Department provided immediate permission to HOPE Hospital to establish the Satellite Health Facility.

With the generosity of donors, HOPE was able to procure the necessary equipment to treat Covid patients.

19 Covid patients were treated in the Satellite Health Facility. All the tests required for these patients were done in association with one laboratory near the Satellite Health Facility. Counselling was provided to address their concerns about the effects of Covid-19. Homeless patients also needed counselling to address their emotional trauma. The patients were also provided with emotional support, which motivated them to eat nutritious food and follow the course of prescribed medications to ensure a full recovery. 12 rescued patients did not have a home to return to and were rehabilitated to a shelter home of the Missionaries of Charity.

As the number of Covid cases declined in West Bengal, the Satellite Health Facility closed in September 2021.

Distribution of Grocery and Hygiene Packets in Response to Covid-19

Experience from the relief distribution during the first Covid-19 lockdown in March 2020 helped HOPE plan the grocery and hygiene materials distribution from 5th May 2021, immediately after the second lockdown was declared. The distribution was done from 10th May 2021 to 31st August 2021. 8,065 grocery packets were distributed to 3,665 families. Each packet contained rice (1kg), pulses,



mustard oil, soybean, sugar, sattu (Bengal gram flour), puffed rice and hygiene materials such as soap. These were the worst affected families from different slums of Kolkata and Bhagar. This support helped to fulfil the basic needs of the most vulnerable families.

Distribution of Grocery and Hygiene Packets in Response to Cyclone Yaas

An immediate need analysis on the worst affected areas after Cyclone Yaas was done by HOPE. Accordingly, grocery items, clothes and tarpaulins were distributed to the most vulnerable families. The distribution was carried out from 28th May to 29th June 2021 in 49 of the most remote and worst affected villages of North and South 24 Parganas, Howrah and East Midnapore.



5,970 grocery packets were distributed to **5,970** families. These packets contained rice, pulses, cooking oil, soybean, puffed rice, flaked rice, biscuits and hygiene materials such as soap. **12,200** clothes packets were also distributed to these families. The packet included a set of clothes for adults and children and an Indian cloth towel used in rural areas. **955** tarpaulins were provided as temporary shelter to the families who had lost their only form of shelter. As most of the people were unable to work due to the disaster, the grocery kits ensured food security and prevented starvation, especially among the children.

Success Stories

The Sundarban is the world's largest river delta covered with dense mangrove forest and home to more than 4.5 million people. It is spread over two districts of West Bengal, North and South 24 Parganas, and has 102 islands, among which 54 are inhabited by humans. Kumirmari is one of the remote villages located in Sundarban. The majority of the men migrated to Mumbai, Delhi and Andhra Pradesh for work. These migrant workers lost their jobs during the

Covid-19 lockdowns and returned to their villages with no money. Migrant workers from all over India suffered greatly, and they struggled to return home as there was no public transport available.

The village was suffering from a lack of food and health care facilities since 2020, as no one had savings and could not find any work. The pandemic and cyclone Amphan in 2020 devastated the village. Since 2020, the villagers of Kumirmari depended on food relief provided by HOPE and other organisations. They were evacuated to flood shelters, and as the situation improved, their homes were reconstructed, and they could start fishing and farming again.

However, 2021 was another devastating year. Cyclone Yaas hit the coast of West Bengal in May 2021. Homes were destroyed that were already damaged by cyclone Amphan in 2020. The agricultural lands were flooded with saline

water from the Bay of Bengal, and water ponds were converted into salt water. Being an island, the village was cut off from the world for the initial days.

It was challenging for HOPE to reach the village as it is located on a small island in the extreme interior of the Sundarban area, home to the Royal Bengal tiger and crocodiles. It can only be reached by boat, which has its risks. As it is located near the international border of India and Bangladesh, HOPE had to get permission from the local administrative authority, which was difficult. After getting permission from the administration, HOPE's Emergency Response Team reached Kumirmari village by boat on the 2nd of June 2021 and distributed grocery packages to 250 families. The team revisited the village on 22nd June and distributed grocery packages to 350 families.

Volunteer & Internship Programme



The Internship & Volunteer Programme successfully engaged 154 interns and 40 volunteers from 65 colleges/universities. Their work included developing educational content, study materials and reports, organising art & craft activities, storytelling sessions, teaching and awareness generation. Due to the 2nd and 3rd wave of the COVID-19 Pandemic, the programme was conducted in hybrid mode.

Students participating from the College & Universities

Amity University, Kolkata

Amity University, Noida

Barrackpore Rashtraguru Surendranath College

Chandernagore Government College

Chanderprabhu Jain College of Higher Studies & School of Law

Charuchandra College

Christ (Deemed to be University), Bangalore

CMR University School of Legal Studies

Cornell University

Delhi School of Economics

Department Of Law, Calcutta University

Indore Institute Of Law

Dr. D.Y. Patil College of Law, Nerul, Navi Mumbai

Faculty of Law, The ICFAI University, Jharkhand

FLAME University

Xavier Institute of Management and Entrepreneurship, Kochi

Symbiosis International University, Pune
National Institute of Open Schooling
National Institute of Technology Durgapur
National Law University Jodhpur
Netaji Subhas Open University
NSHM Knowledge Campus
PES(People's Education Society) University
Prafulla Chandra College
Meghnad Saha Institute of Technology
School of Law, KIIT University
Sciences Po Paris, School of International Affairs (PSIA)
SDA Bocconi Asia Center
Shri Ram College of Commerce
Shri Shikshayatan College
Xavier Institute of Management & Entrepreneurship, Chennai
Xavier Law School, Xavier University Bhubaneswar.
Vidyasagar School of Social Work
Haldia Law College
India Gandhi National Open University
IIT Kharagpur
Indian Institute of Public Health, Gandhinagar
Department of Social Work, Visva-Bharati, Sriniketan
Institute of law, Nirma University
ISBR Law College Bangalore
Jadavpur University

Jindal Global University (Jindal Global law school)
Jogamaya Devi college.
Kailash vidyamandir high school
Khanna High school
KIIT Deemed to be University School of Law
Mahishadal Raj College
Marian College Kuttikanam
Greater Kolkata College of Engineering and Management
Ramakrishna Sarada Mission Vivekananda Vidyavaan
Midnapore Law College, Vidyasagar University
Sister Nivedita University
Sivnath Sastri College
South Calcutta Girls' College
St Xavier's College Kolkata
St Xaviers University Newtown Kolkata
St. Stephen's College, Delhi
Surendranath College
Symbiosis Law school Hyderabad
Maulana Abul Kalam Azad University of Technology
Tata Institute of Social Sciences
Techno India University
The Heritage School
Goenka College of Commerce and Business Administration
University of Calcutta
Symbiosis School of Economics

Testimonial

The one-month in HOPE as an intern was an unforgettable & fruitful journey for me. I got ample opportunities to understand the real conditions of the slum connected children through the field visits at Chitpur slum. Here, I got the chance to work at a ground level and met the children and their parents to understand the dynamics involved in their condition resulting in being mal-nourished as well as drop outs and how it impacts the overall growth and development of those children. But HOPE is working very efficiently to ensure proper education, health, nutrition, growth and development of those children.

I convey my heartfelt gratitude to the Volunteer Coordinator and others officials of HOPE for giving me this huge exposure and wonderful opportunity to work in the field of child development sector where I nurtured myself and gained a wide variety of knowledge and unique experience.

-Srijita Ghosh, Viswa Bharati Central University, Santiniketan

School Social Responsibility

Through participation in various school events organised for a social cause, students understand the need for sharing and helping the community. This fosters empathy and helps the students cope with stress and improve their interpersonal skills. We would like to take this opportunity to thank all the schools who understood the importance of their civic responsibility.

- | | | | |
|---|--|----|-----------------------------|
| 1 | Calcutta International School | 8 | Heritage High School |
| 2 | Modern High School for Girls | 9 | LakshmiPatSinghania Academy |
| 3 | Saini International School, Dhulagarh & Maheshtala | 10 | Sri Sri Academy |
| 4 | Shri Shikshayatan School | 11 | Future Campus School |
| 5 | Mahadevi Birla World Academy | 12 | Birla Bharati High School |
| 6 | South City International School | 13 | Calcutta Public School |
| 7 | Sunny Prep & High School | 14 | Bidya Bharati School |

Fundraising & Other Special Events

We had the opportunity to conduct and organize these fundraising events during the year

Fundraising Events

- Daan Utsav 2021
- International Day for street children in collaboration with Young Indians
- Annual Foundation Day - 2021
- Blanket distribution for street population
- Christmas celebration sponsored by Westin Rajarhat, Kolkata



International and Indian Donors



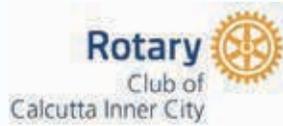
CSR Partners



Supporters of HOPE



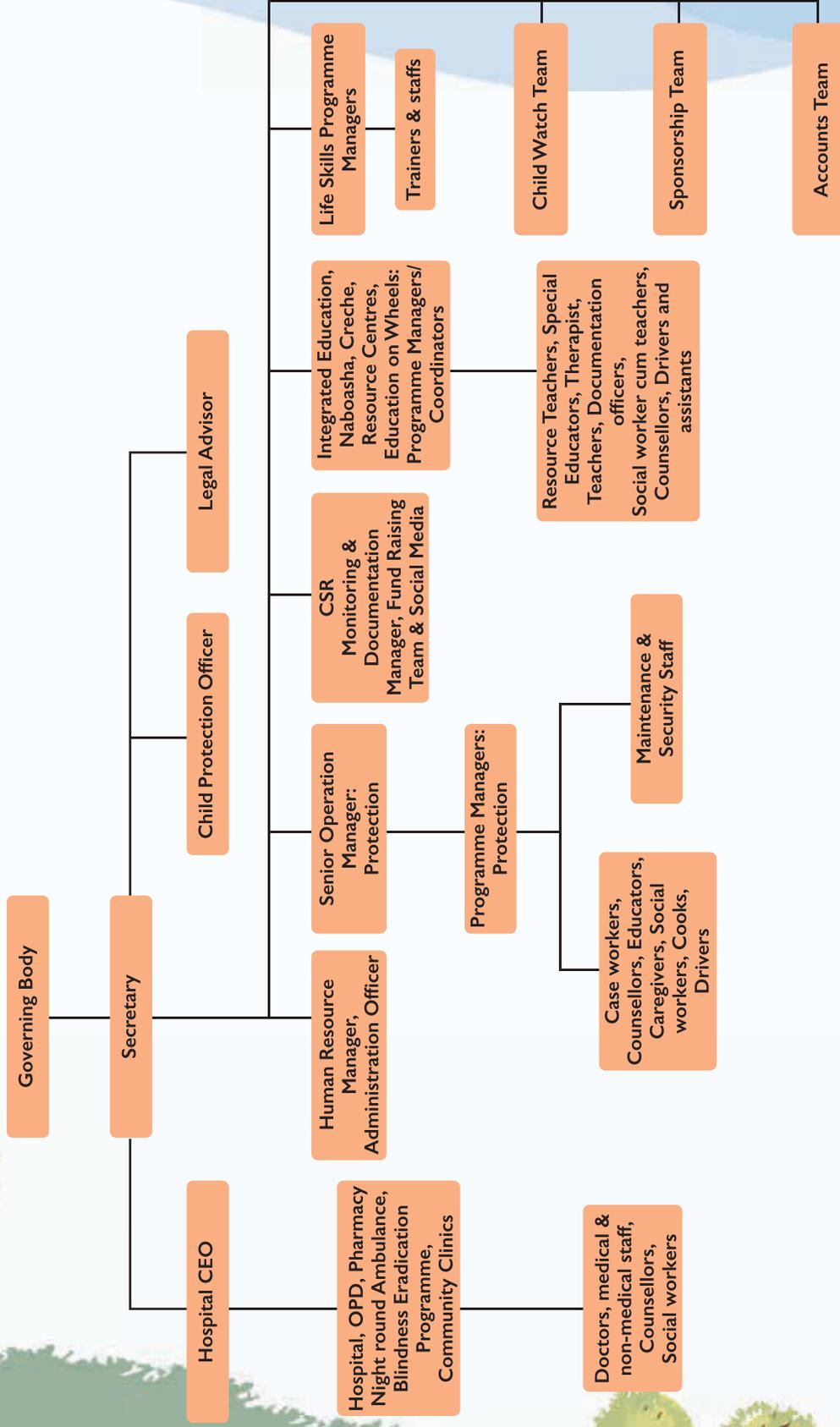
CSR Activites/Events



Thank you

Hope Kolkata Foundation would like to thank everyone who has been a part of our journey for two decades. With your generosity & support we have been able to make a difference in the lives of thousands of children and vulnerable people.

Organisational Organogram



Organisational Information:

Governing Body Members of the organisation for the year 2021-2022.

Sl.	Name	Address	Post held in organization	Occupation	DOB
1.	Joy Kar	Flat F-4 Regent Grove Apartments, 163/1 N.S.C. Bose Road, Kolkata-700040	President	Business Consultant	31/10/1961
2.	Sachidananda Das	14/6 Ostad Amir Khan Sarani Haridevpur, Kolkata -700082	Secretary	Service	31/12/1954
3.	Dipak Biswas	29, Biren Roy Road East Kolkata – 700008	Treasurer	Social Worker	12/12/1957
4.	Ujjwal Kanti Debnath	10/1D, Swinhoe Street, Kolkata-700019	Vice President	Consultant Orthopaedic & Spinal Surgeon	10/03/1964
5.	Sheila Banerjee	Flat No 3A,Roma Apartment 472 Dum Dum Park Kolkata –700055	Member	Psychologist	19/12/1955
6.	Samiran Mallik	Fl-2D,2E Victoria Appt. Kaikhali Chiriamore, Daspara, Airport Kolkata- 700052	Member	CEO, Hope Hospital	30/11/1968
7.	Surya Saha	33 I/4, Sector-3, Bidhan Nagar, Kolkata - 700106	Member	Management Consultant	31/05/1987
8.	Debasree Chakraborty	44/C Tollygunge Road, Kolkata- 700026	Member	Service	22/11/1985
9.	Pushpa Basu	Titagarh, ShibMandir, Bidhan Pally, House No.3, 24 Pgs (N)	Member	Service	25/09/1964

Transparency Disclosures

- None of the Hope Kolkata Foundation Board Members are related by blood or marriage.
- Hope Kolkata Foundation held four board meetings, spaced suitably around the year **2021-2022**.
- No travel reimbursement is made to board members, attending board meetings and other office meetings. No remuneration is paid per month.
- Three board members, Mr. Samiran Mallik, Ms. Debasree Chakraborty & Ms. Pushpa Basu are staff representatives.

Administrative Information

Name of the Organisation	HOPE KOLKATA FOUNDATION
Nature of the Organisation	Society
Postal Address of the Organisation	39, Panditiya Place, Kolkata- 700029
Location	Kolkata
Telephone Number / Fax	(033) 2454 6488/(033) 2474 2904
Email	info@hopechild.org/info@hkf.ind.in
Website	www.hkf.ind.in
Contact Person and Designation	Sachidananda Das, Secretary
Position/ Contact number & Email Id	91-9836955265/secretary@hkf.ind.in
Full time staff	268
Part time staff	80
Total staff	348
Consulting Doctors	38

Legal Relevant Document Details

Document	Registration No.	Registration / Valid till (DD/MM/YYYY)
Society Registration Act. XXVI 1961, West Bengal	SO 096057 of 2003-2004	Annual Return last submitted on 18/05/2022 for the Financial Year 2019-20 & 2020-21
Section 12A of the IT Act. 1961	AAAAHI789AE20214	Valid from AY: 2022-2023 to AY: 2026-2027
Tax Deduction Account No (TAN)	CALH02329F	One Time
Permanent Account No. (PAN)	AAAAHI789A	One Time
GST Number (Registered Office)	19AAAAHI789A6ZP	One Time
Professional Tax	191001752990	One Time
Foreign contribution (Regulation) Act.	Registration No. 147120622,	Renew in 1976 (FCRA) every 5 years Last Renewal done on 14.01.2022
Ministry of Corporate Affairs (MCA-CSR) - Govt. of India	CSR00000339	One Time
Section 80G(5) of the IT Act 1961	AAAAHI789AF20214	Valid from AY: 2022-2023 to AY: 2026-2027
Credibility Alliance	CA/13/2018	Valid from 28.06.2018 to 27.06.2023
Darpan Unique ID –NITI AYO	WB/2017/0176254	One Time

FCRA Bank Account Details:

Bank Name	State Bank Of India
Branch Name	New Delhi Main Branch
Address	11, Parliament Street, New Delhi- 110001
Account No	40028159018
Name of Account	HOPE KOLKATA FOUNDATION
MICR No	110002087
Type of Account	Savings
Swift Code	SBININBB104
IFS CODE	SBIN0000691

Non FCRA Bank Account Details:

Bank Name	Standard Chartered Bank
Branch Name	Shakespeare Sarani,
Address	21-A Shakespeare Sarani, Kolkata-700017
Account No	32111017525
Name of Account	HOPE KOLKATA FOUNDATION
MICR No	700036016
Type of Account	Savings Account
IFS CODE	SCBL0036014



Sutapa Chanda, Accounts Officer: At Hope Kolkata Foundation our constant effort is to ensure financial transparency and integrity. I have been part of the Finance Team since June 2012 and each staff has a clear understanding of the financial procedure maintained by our organisation.

HKF maintains an extremely professional financial monitoring system. Each invoice is double checked prior to make any payment. We have maximised non-cash payment to ensure financial transparency.

I would acknowledge the support of the management and cooperation of staff for making my journey smooth in this organisation.

Abridged Receipts & Payments Account for the Year Ended 31st March 2022

Receipts	Amount in Rs	Payments	Amount in Rs
Opening Balances :			
Cash in Hand	3,30,692.00	Project Expenses (Restricted & Unrestricted)	15,50,14,517.27
Cash at Banks	4,58,13,638.49		
		Financial Expenses	2,62,675.78
Grant & Donation Received (Restricted & Unrestricted) During the Year	18,33,57,996.95		
		Administrative Expenses	84,90,276.58
Bank Interest Received	14,11,569.32		
		Indirect Expenses	13,77,529.69
Income from Own Sources	6,57,68,573.04		
		Payment for TCS (for 2 Tata Winger)	26,220.00
Income from other Sources	8,56,690.54		
		Security Deposit Payment	24,000.00
Programme Advance Refunded	27.00		
		Programme Advance Payment	27,841.00
Statutory Deduction (EPF ESI, P.Tax & TDS)	2,38,43,020.78		
		Outstanding Liability Payment	2,69,718.00
Security Deposit Received	98,210.74		
		Fixed Deposit(Corpus Fund)	9,86,995.28
Interest Received from Security Deposit	1,980.89		
		Payment for Purchase of Fixed Assets	2,94,96,342.50
Received from Sundry Debtors	12,44,495.72		
		Statutory Deduction (EPF ESI, P.Tax & TDS)	2,35,47,749.42
Advance Received	5,00,000.00		
		Payment for Purchase/ Sundry Creditors/Medicine	1,55,20,867.73
Refund excess of Licence Fees	2,74,000.00		
		Personnel Expenses	1,38,44,800.00
		Hospital Expenses	1,93,00,846.00
		Closing Balances :	
		Cash in Hand	4,92,044.00
		Cash at Bank	5,48,18,472.22
TOTAL	32,35,00,895.47	TOTAL	32,35,00,895.47

Abridged Balance Sheet as at 31st March 2022

	Current Year	Previous Year
Sources of Fund	Amount in Rs	Amount in Rs
General Fund	14,53,15,559.44	11,92,32,904.89
Restricted Project Fund	3,43,71,597.47	3,13,28,312.86
Current Liabilities	25,03,896.00	21,31,356.56
TOTAL	18,21,91,052.91	15,26,92,574.31
Application of Funds		
Fixed Assets	12,15,05,283.25	10,09,02,625.75
Investment(Corpus Fund)	10,02,991.28	-
Security Deposit	7,21,553.00	11,53,959.21
Over Spent Receivable	-	4,81,353.00
Current Assets		
Closing Stock	27,35,143.20	5,85,583.17
Sundry Debtors	6,75,820.41	12,45,019.72
Advance	2,39,745.55	21,79,702.97
Cash & Bank Balances	5,53,10,516.22	4,61,44,330.49
TOTAL	18,21,91,052.91	15,26,92,574.31

Joy Kar
Joy Kar
President

Sachidananda Das
Sachidananda Das
Secretary

Dipak Biswas
Dipak Biswas
Treasurer

Samiran Mallik
Samiran Mallik
Member



In terms of our Report of even date Annexed,
For, T. K. Biswas & Co
Chartered Accountants
Firm Registration No : 322435 E



Place: Kolkata
Date :12/07/2022

T. K. Biswas
T. K. Biswas
Proprietor
Membership No : 056569
UDIN : 22056569AMSWGFI468

Abridged Income & Expenditure Account as at 31st March 2022

	Current Year	Previous Year
	Amount in Rs	Amount in Rs
Income		
Grant & Donations(Restricted & Unrestricted)	16,80,58,777.38	11,68,55,728.79
Own Resources	7,25,96,861.07	4,68,74,947.93
Interest Income	14,44,696.71	7,01,727.61
Income from Others Sources	8,79,945.03	8,15,980.57
TOTAL	24,29,80,280.19	16,52,48,384.90
Expenditure		
Programme Cost(Restricted & Unrestricted)	15,50,54,590.27	10,06,34,378.25
Consumable Goods	1,31,20,856.96	1,18,99,237.49
Administrative Expenses	88,02,956.88	67,95,601.54
Personnel Expenses	1,38,44,800.00	91,89,399.00
Hospital Expenses	1,93,00,846.00	1,51,83,808.50
Indirect Expenses	97,76,049.76	51,75,404.01
Financial Expenses	2,62,675.78	1,36,581.85
Depreciation	86,25,076.00	80,12,752.75
TOTAL	22,87,87,851.65	15,70,27,163.39
Add: Excess of Income Over Expenditure	1,41,92,428.54	82,21,221.51

On behalf of the Governing Body :

Joy Kar
President

Sachidananda Das
Secretary

Dipak Biswas
Treasurer

Samiran Malik
Member

Kolkata-29
ESTD-1996

In terms of our Report of even date Annexed,
For, T. K. Biswas & Co
Chartered Accountants
Firm Registration No : 322435 E

T. K. Biswas
Proprietor
Membership No : 056569
UDIN : 22056569AMSWG1468

Place: Kolkata
Date : 12/07/2022

T. K. Biswas & Co
Room No. 207
2, Church Lane
Kolkata-700 001
Chartered Accountants

Awards and Recognition Received

Recognition and Awards	Source	Year	Relevant Activity/ Work for which received
Social Impact Awards	From Indian Chamber of Commerce (ICC)	2020	For Promoting Education
Rashtriya Swayamsiddhi Samman Award	JSPL	2020	Sports Category
Inspire Awards	BWW, Parivartan	2019	Leadership & Vision
NGO Leadership Award	Devang Mehta National Education Award	2017	Kolkata NGO Leadership Award
Certificate of Merit	American Indian Foundation	2016	Child health
Contribution to the Society	Vocational Skill Programme	2015	Rotary International - District 3291
Certificate of Appreciation	American Indian Foundation	2015	Child health
Individual Contribution for Social & Economic Growth	Bharat Udyog Ratna Award	2014	Global Achievers Foundation
Individual Achievement for Social & Economic Growth	Rashtriya Pragati Award	2014	All India Business Development Association, New Delhi
Certificate of Appreciation/ Award	10th ALLMEDIA person' Welfare Association & South 24 Parganas Journalists Association Award for Social Service	2013	For Social Service
Certificate of Appreciation/ Award	Karma veer Puraskar International Confederation of NGOs	2012	Karma veer Puraskar on Life long fight for Social Justice
Certificate of Appreciation	Commissioner of Police, Kolkata	2012	Good Samaritan
Certificate of Appreciation	ACC Cement and BIG Fm 92.7 on Jan 2012	2012	Big Salute towards women entertainer development in empowering through a cause
Certificate of Appreciation	Channel 10	2009	Nari Samman – Protection For Unprivileged Children and Women
Certificate of Appreciation	14th Bharat Nirman Award	2007	Hope Foundation Work towards the under privilege children.

Organisation Reach Out

NAME OF PROJECTS	NO. OF BENEFICIARIES	AGE GROUP
Ashar Alo Girls' Home	76	6-18
Kasba Girls' Home	82	6-18
Crisis Intervention Centre for Female	42	6-18
Ashirbad Boys' Home	99	6-18
BeKind Boys' Home	34	6-18
Punarjiban Rehabilitation Home for Boys	57	6-18
Crisis Intervention Centre for Male	47	6-18
Ashaneer Women's Home	18	18+
Mother & Residential Child Care Centre	22 Mother, 16 Children	NA
Half Way Home	34	18+
Panchanantala Early Childhood Care and Education	83	6
Panditya Creche	37	2-6
Kasba Creche	30	2-6
Bhagar Creche	120	2-6
Chitpur Creche	42	2-6
Bhagar Education	617	6-14
Education on Wheels	60	6-14
Brain's Way	85	NA
KKS	4235	6-10
Naboasha	531	6-14
Girl2B	27	10-18
Life Skill Training Institute	631	17-45
Sponsorship Programme	1640	2-23
Child Watch	1058	0-18
Blindness Eradication Program	8301	NA
Chitpur Community Clinic	1775	NA
Night Round Mobile Medical Service	8445	NA
Sickline Community Clinic	2016	NA
HOPE Hospital (Service Provided to Inpatient {1586} Outpatient {7184} Surgery {712})	9482	NA



CONTACT US

HOPE KOLKATA FOUNDATION

Office: 39 Panditiya Place, Kolkata 700029

Contact: Sujoy Kar

Phone: 033 2454 6488/033 2474 2904

HOPE HOSPITAL

Premises No: 139B Vinobha Bhava Road, Kolkata 700038

Contact- Samiran Mallik (CEO)

Phone- 9874824461/033 24075090/03324075089

HOPE LIFE SKILL UNIT

Premises No: 5/2/L Panditya Road, Kolkata 700029

Contact- Renu Singh - Life Skill Manager

Phone: 9830028393/033 24850899/033 24850901

ASHANEER WOMEN'S HOPE HOSTEL

Premises No: 868 Madurdaha, Kolkata – 700107

Contact: Pushpa Basu – Senior Program Manager, Phone: 033 2474 2904/9007086873

ASHAR ALO GIRLS' HOME

Premises No: 216/2 Madhurdah, P.S. Tiljala, Kolkata – 700107

Contact: Pushpa Basu – Senior Program Manager, Phone: 033 2474 2904/9007086873

ASHIRBAD BOYS HOME

Premises No: 53, Uday Shankar Sarani, Kolkata- 700033

Contact: Abhijeet Ganguly – Superintendent, Phone: 7439856863/03324227320

BEKIND BOYS' HOME

Premises No: 833 Rajdanga Main Road, Block- EF-55, Kolkata – 700107

Contact: Joydeep Banik – Superintendent, Phone: 9748569994/03346014367

CRISIS INTERVENTION CENTRE FOR FEMALE

Premises No: 60A/4 Bosepukur Road, Kolkata- 700042

Mousumi Manna - Superintendent, Phone: 9836478072

CRISIS INTERVENTION CENTRE FOR MALE

Premises No: 4/5L Russa Road Kolkata- 700033

Contact: Surajit Santra – Superintendent, Phone: 9836382676/033 2424985

KASBA GIRLS' HOME

Premises No: 1/2/1B/1 Dharmatala Road, Santopally Kolkata- 700042

Contact: Lily Ray – Program Manager,

Phone: 033 2474 2904/9830486732

PUNORJIBON – REHABILITATION HOME FOR ADDICTED BOYS

Premises No: 16 Dr. Radha Govindonath Sarani, Kolkata – 700033

Contact: Surajit Santra – Superintendent, Phone: 9836382676/033 2424985

